

**1 IN 3 CANADIAN WORKERS  
ARE WORKING FROM HOME**

**4 IN 5 WORKING OUTSIDE THE  
HOME SAY THEY FEEL SAFE AT  
WORK**

**PUBLIC TRANSIT COMMUTES  
AND INTERACTING WITH  
PEOPLE MAKE WORKERS FEEL  
THE MOST UNSAFE**



Canadian  
Chamber of  
Commerce

Chambre de  
Commerce  
du Canada

**ABACUS DATA**

DETAILED RESULTS

# **RETURNING TO THE WORKPLACE WHAT WILL GET WORKERS TO FEEL SAFE?**

**CONDUCTED FOR THE CANADIAN CHAMBER OF COMMERCE**

**RESEARCH AND ANALYSIS FROM CANADA'S LEADING PUBLIC  
AFFAIRS AND MARKET RESEARCH EXPERTS**

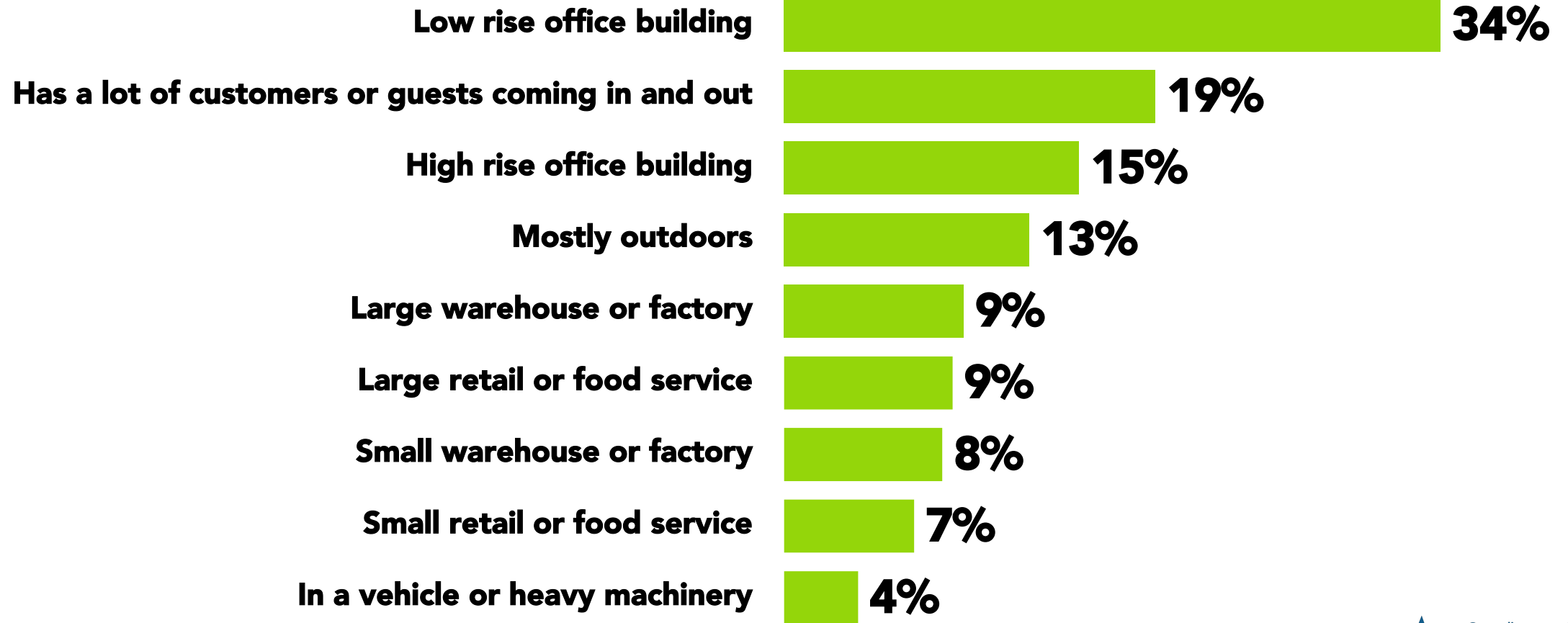
# METHODOLOGY

The survey was conducted online with 1,056 Employed Canadian adults, from March 25 to 30, 2021. A random sample of panelists were invited to complete the survey from a set of partner panels based on the Lucid exchange platform. These partners are typically double opt-in survey panels, blended to manage out potential skews in the data from a single source.

The margin of error for a comparable probability-based random sample of the same size is +/- 3.02%, 19 times out of 20.

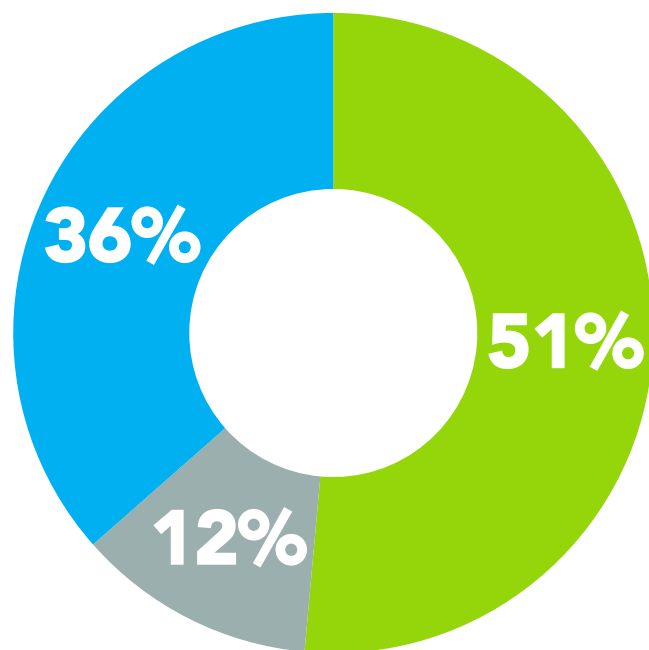
The data were weighted according to census data to ensure that the sample matched Canada's population according to age, gender, educational attainment, and region. Totals may not add up to 100 due to rounding.

# TYPE OF WORKPLACE



What kind of workplace do you work in most of the time before the pandemic started and would work when things get back to normal? Select all that apply to you

# WORKPLACE VS. WORKING FROM HOME



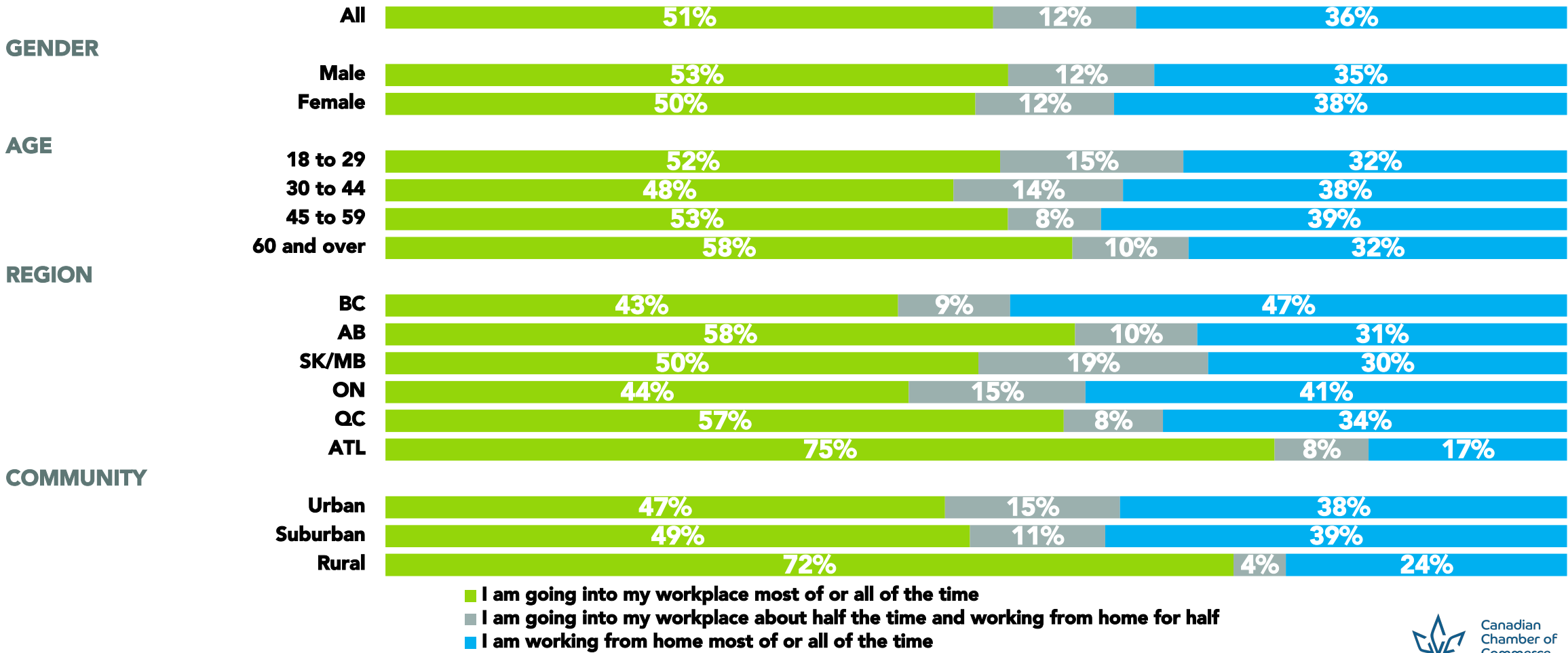
- I am going into my workplace most of or all of the time
- I am going into my workplace about half the time and working from home for half
- I am working from home most of or all of the time

**1 IN 2**  
**ARE STILL GOING TO**  
**THEIR WORKPLACE**  
**MOST OF THE TIME**

Over the past few months, which of the following best describes your situation at work?

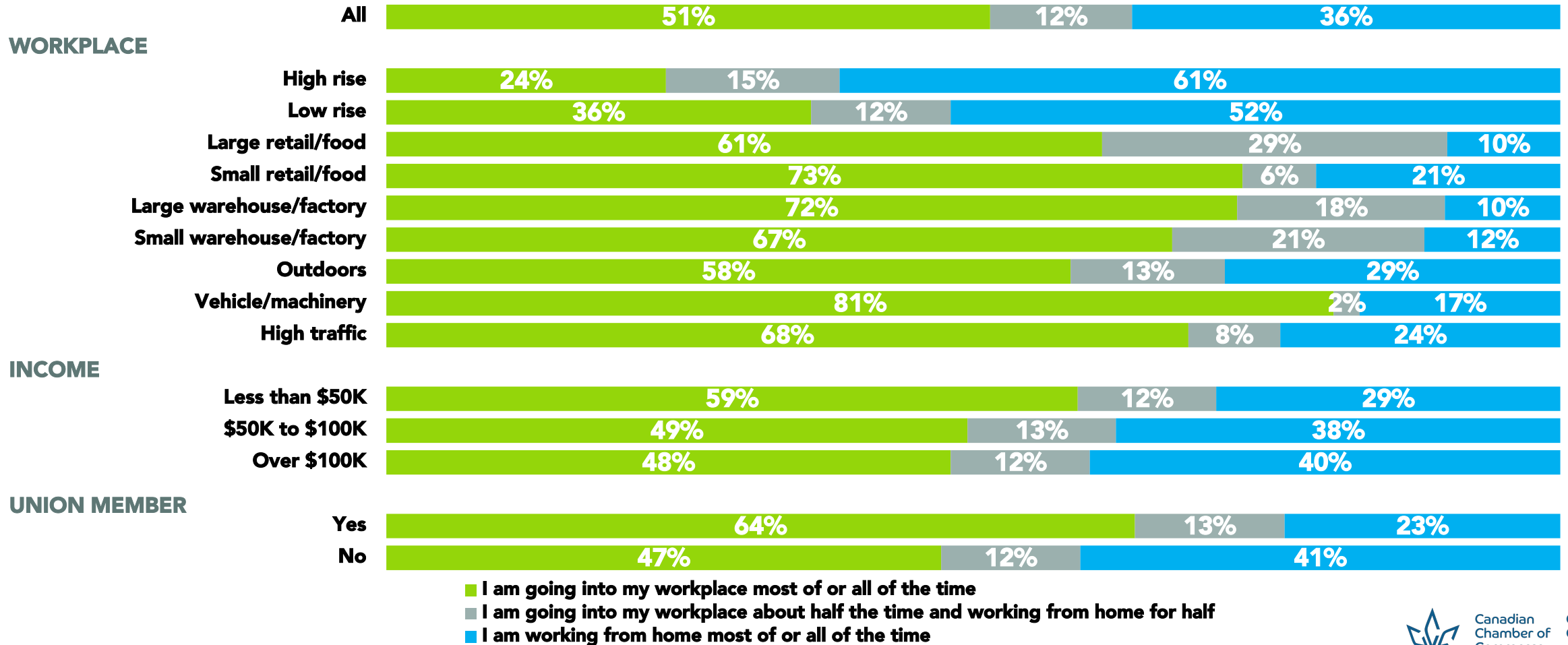


# WORKPLACE VS. WORKING FROM HOME



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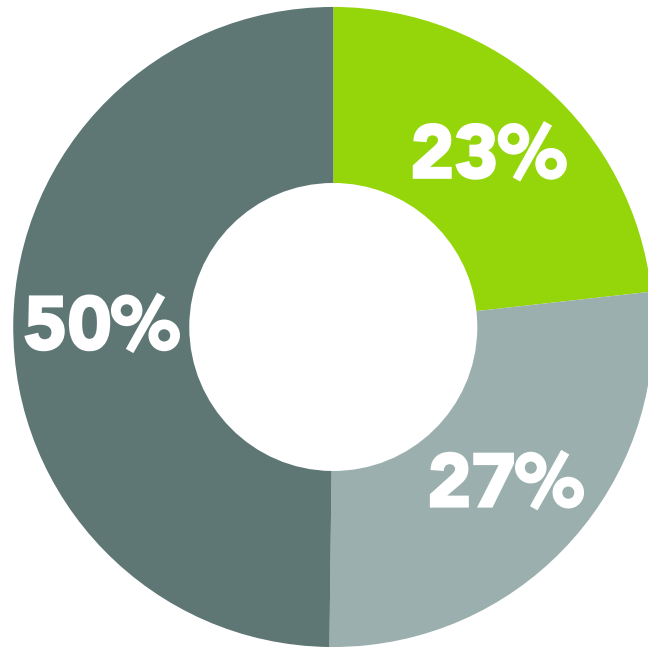
# WORKPLACE VS. WORKING FROM HOME



Over the past few months, which of the following best describes your situation at work?

# WORKING FROM HOME PRE-PANDEMIC

THOSE WORKING FROM HOME



■ Most or all of the time

■ Some of the time

■ Hardly ever or never

**1 IN 2**

**HARDLY EVER WORKED  
FROM HOME PRE-  
PANDEMIC**

50/50  
workplace/home

19%

Home most/all  
the time

81%



Canadian  
Chamber of  
Commerce

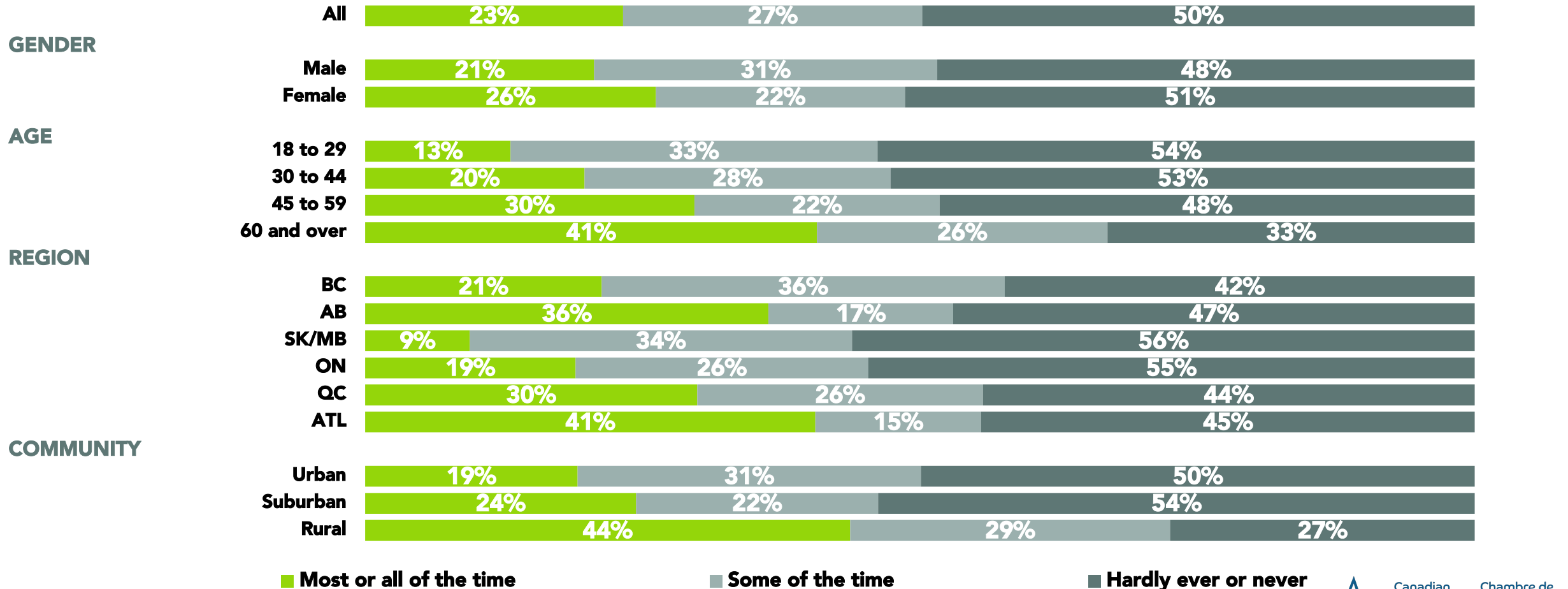
Chambre de  
Commerce  
du Canada

**ABACUS DATA**

Before the pandemic, how often did you work from home?

# WORKING FROM HOME PRE-PANDEMIC

## THOSE WORKING FROM HOME

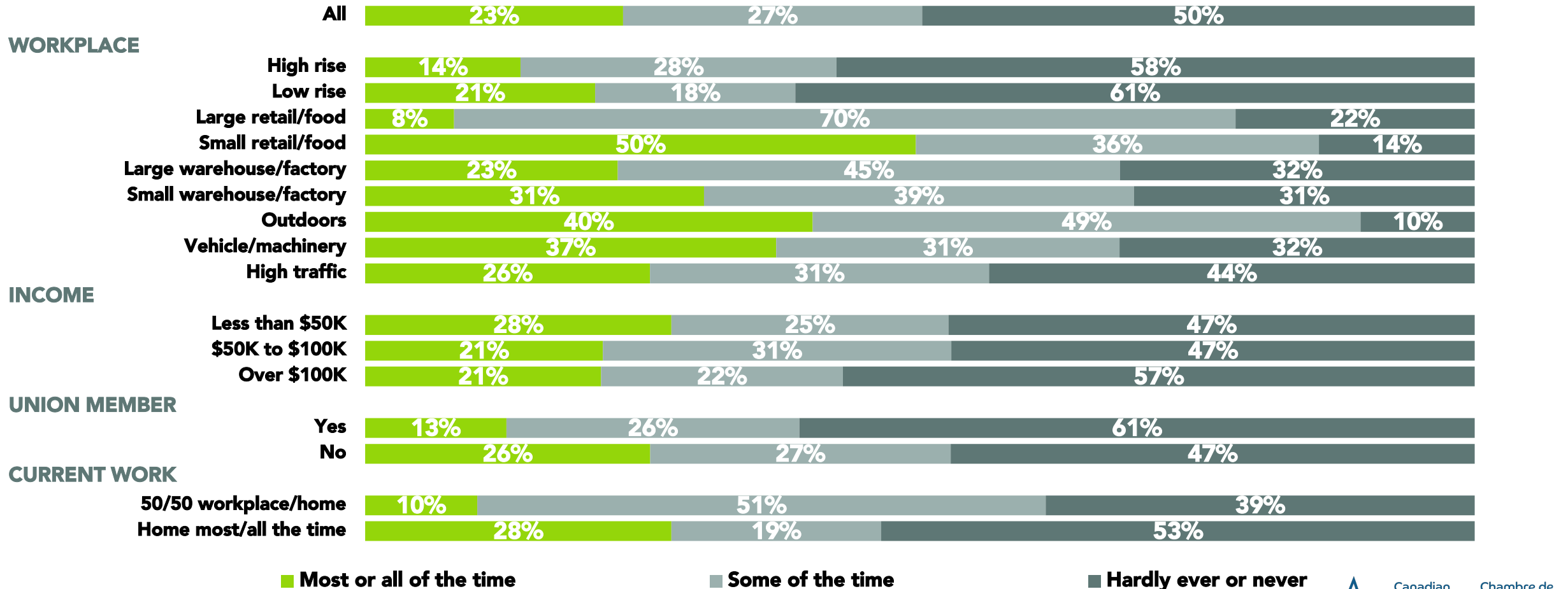


Before the pandemic, how often did you work from home?



# WORKING FROM HOME PRE-PANDEMIC

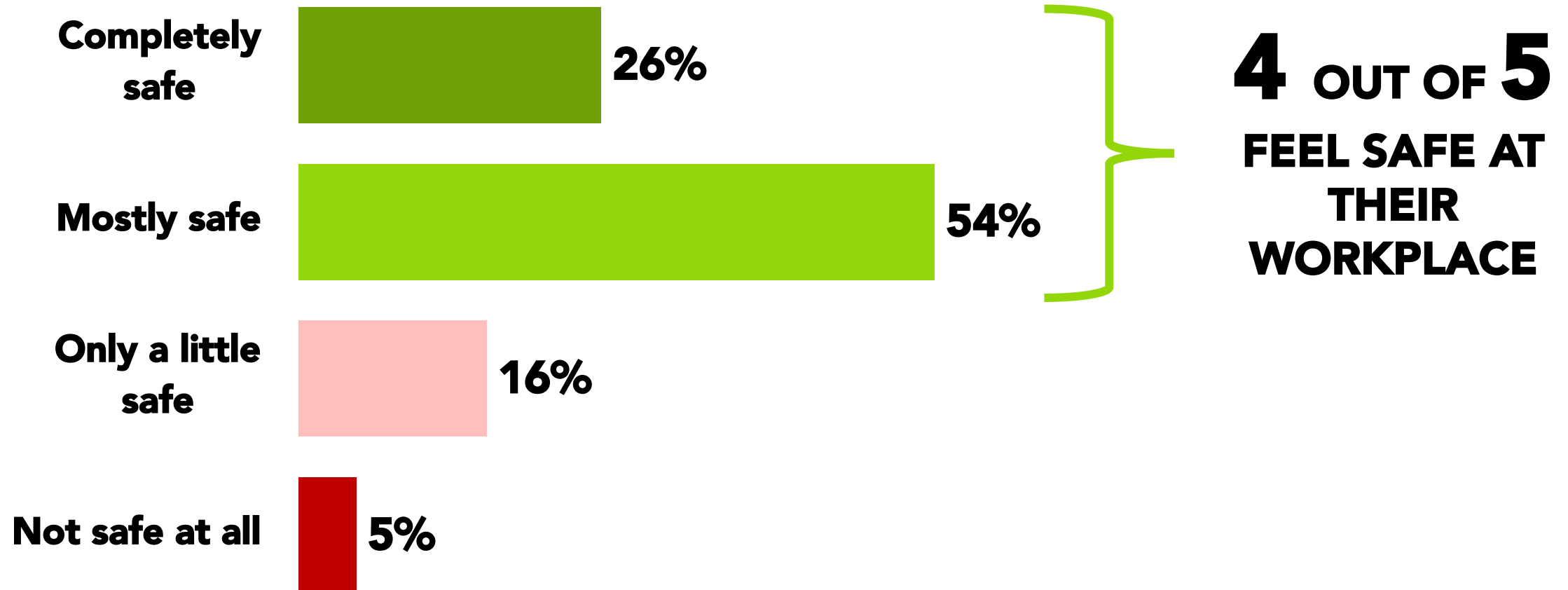
## THOSE WORKING FROM HOME



Before the pandemic, how often did you work from home?

# HOW SAFE DO YOU FEEL AT YOUR WORKPLACE

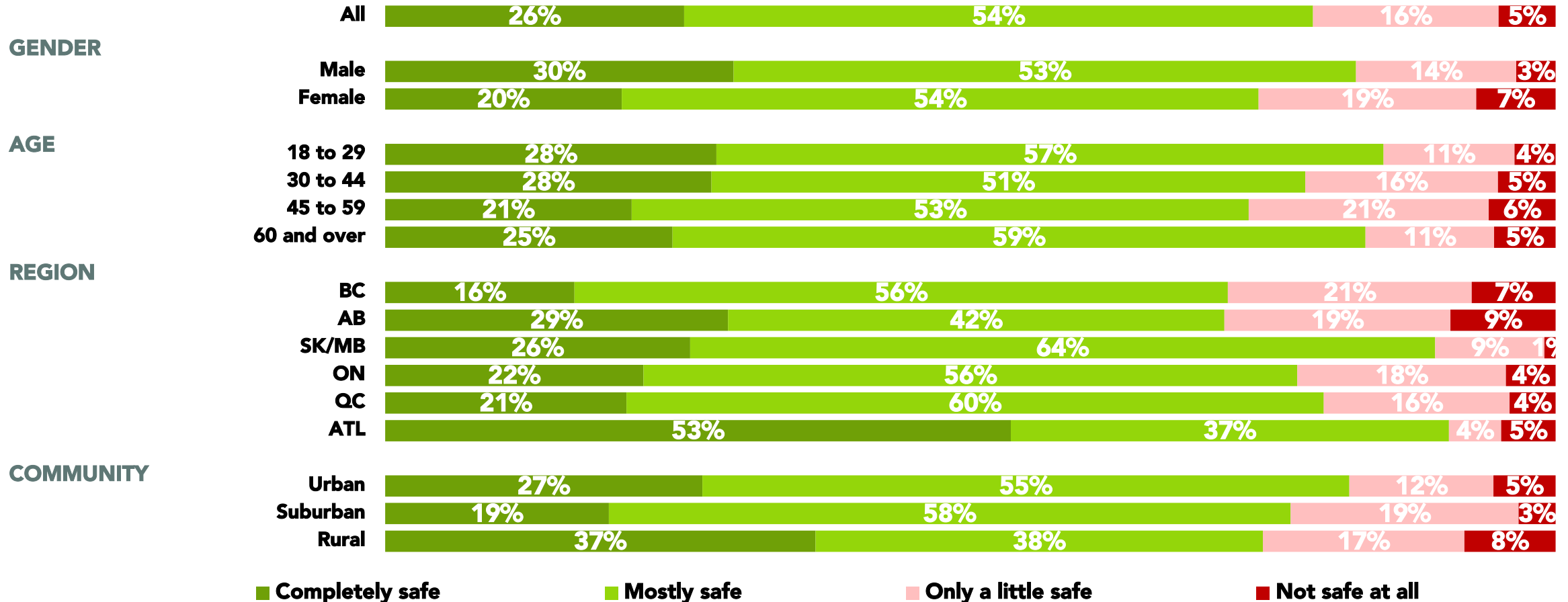
## THOSE WORKING FROM A WORKPLACE



Overall, when it comes to COVID, how safe do you feel working at your workplace?

# HOW SAFE DO YOU FEEL AT YOUR WORKPLACE

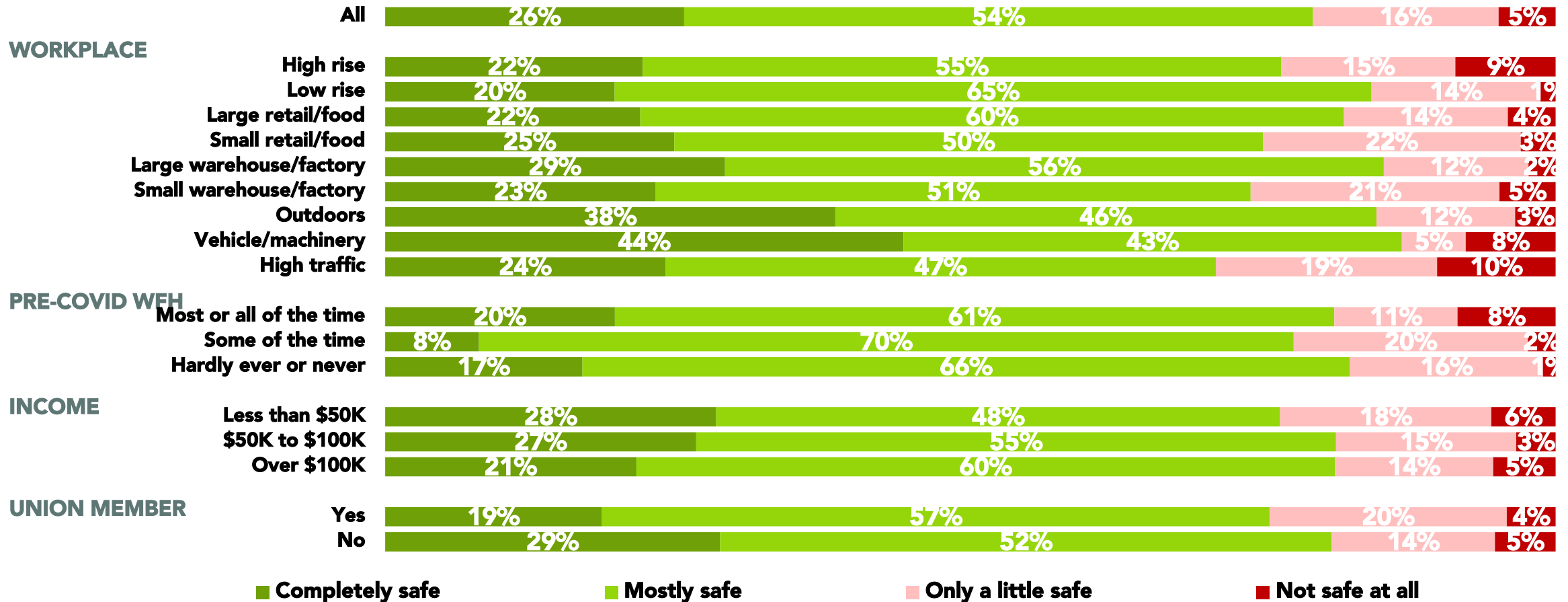
## THOSE WORKING FROM WORKPLACE



Overall, when it comes to COVID, how safe do you feel working at your workplace?

# HOW SAFE DO YOU FEEL AT YOUR WORKPLACE

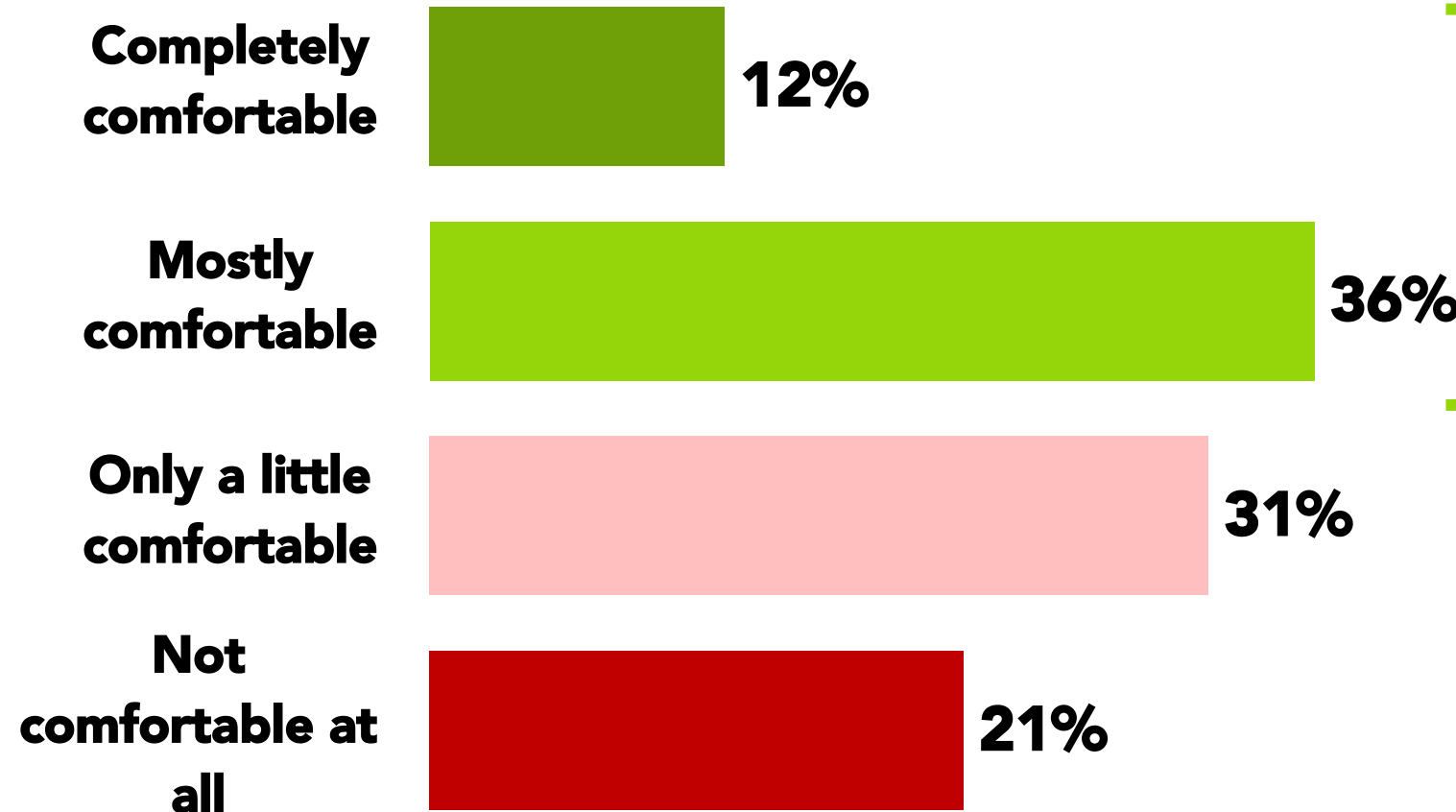
## THOSE WORKING FROM WORKPLACE



Overall, when it comes to COVID, how safe do you feel working at your workplace?

# COMFORT RETURNING TO WORKPLACE

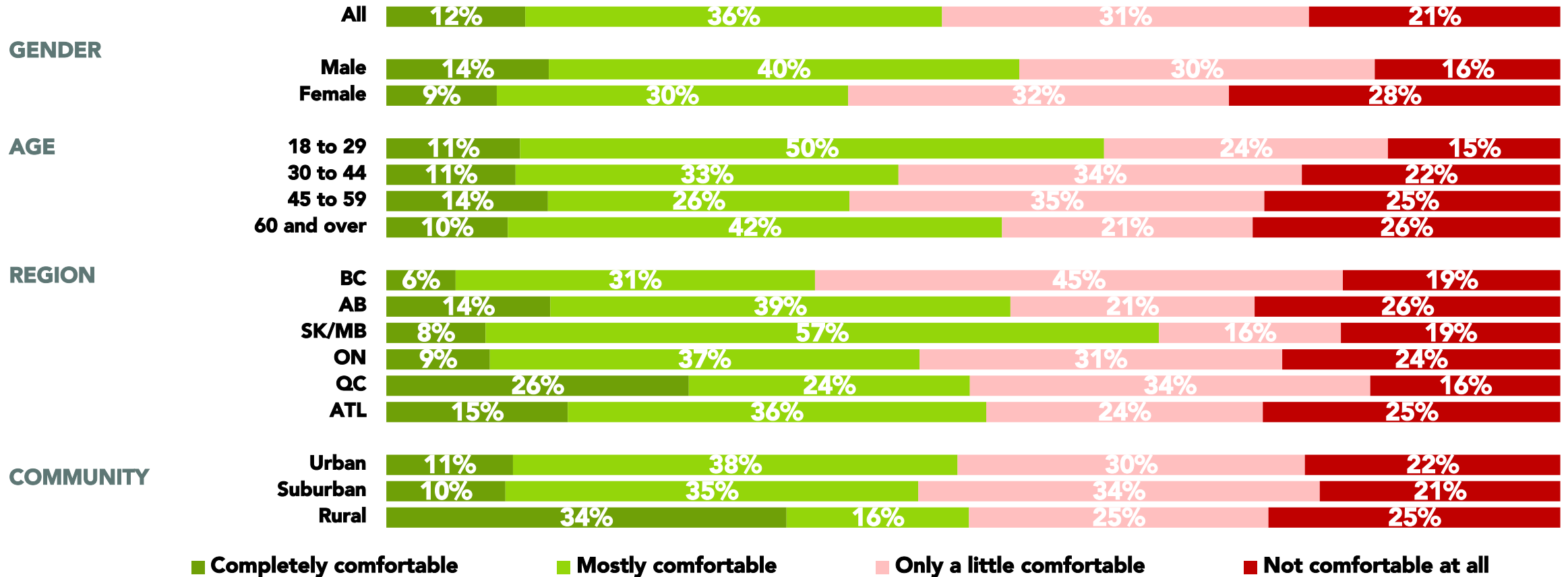
THOSE WORKING FROM HOME



**JUST UNDER  
1 IN 2  
WOULD BE  
COMFORTABLE  
RETURNING TO  
THEIR  
WORKPLACE**

# COMFORT RETURNING TO WORKPLACE

## THOSE WORKING FROM HOME

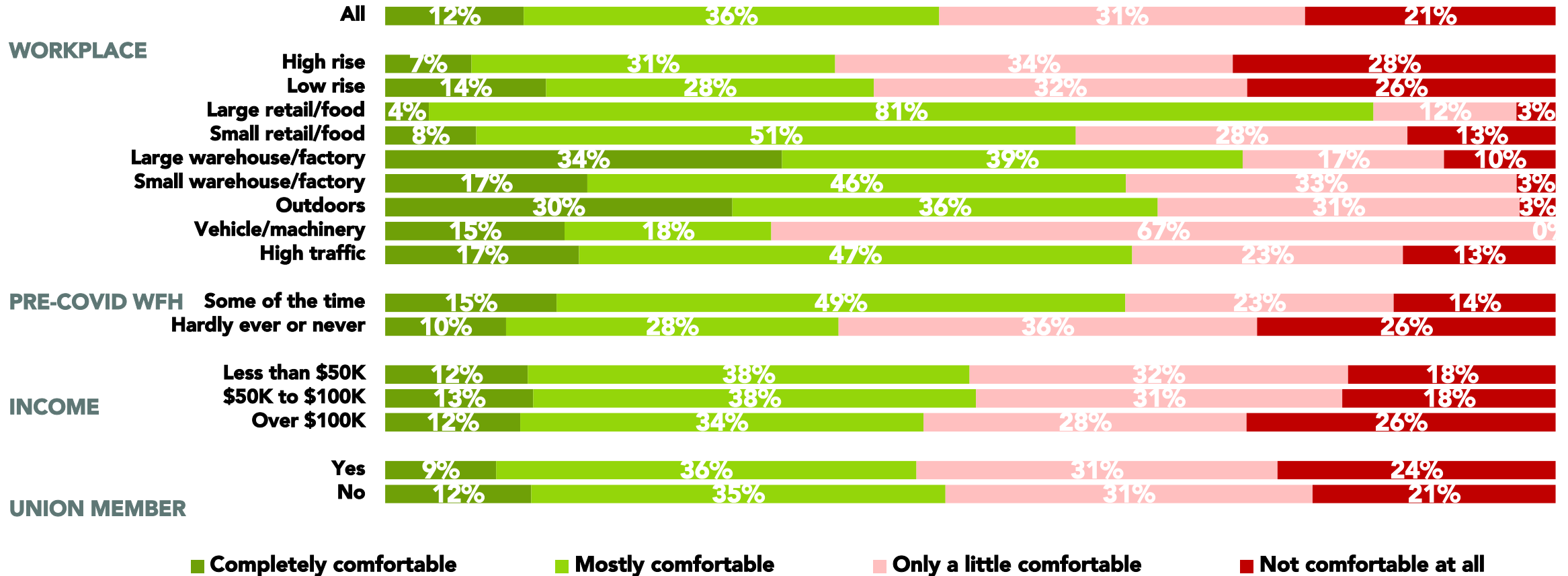


If you were asked to go back into your workplace most of the time, how comfortable would you be with doing so?



# COMFORT RETURNING TO WORKPLACE

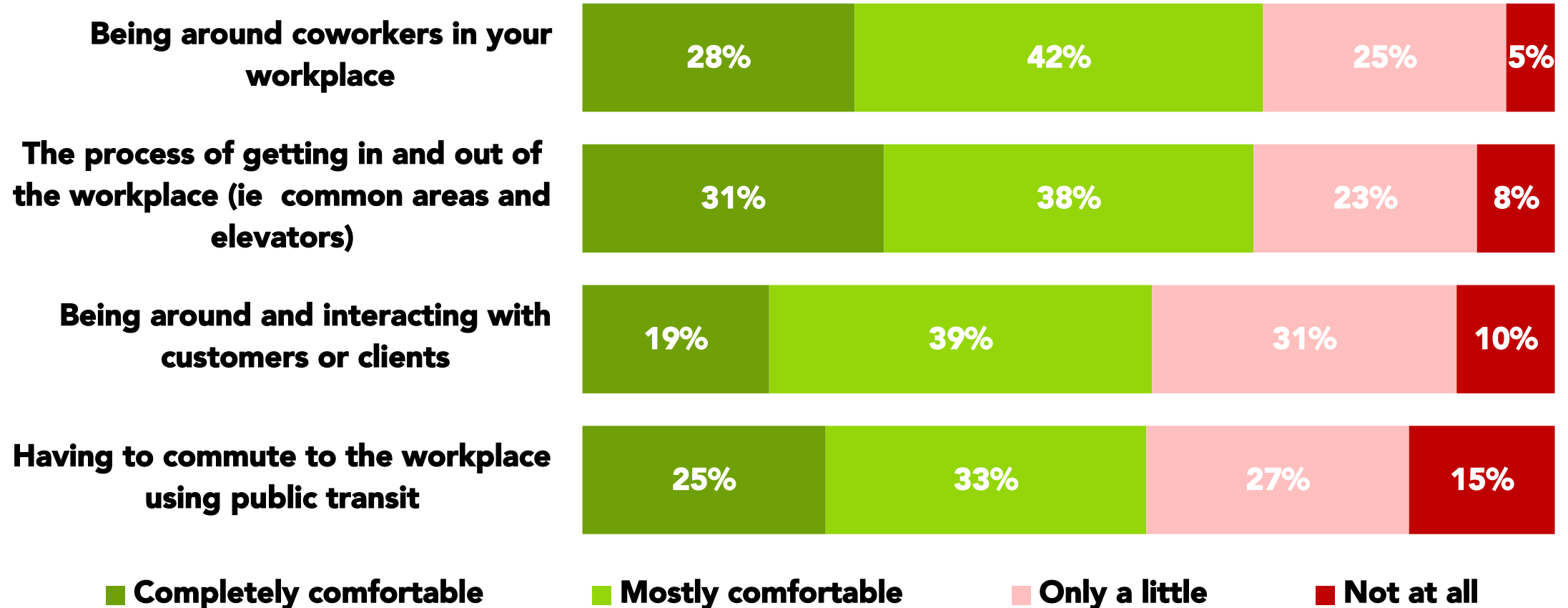
## THOSE WORKING FROM HOME



If you were asked to go back into your workplace most of the time, how comfortable would you be with doing so?

# HOW COMFORTABLE ARE YOU WITH...

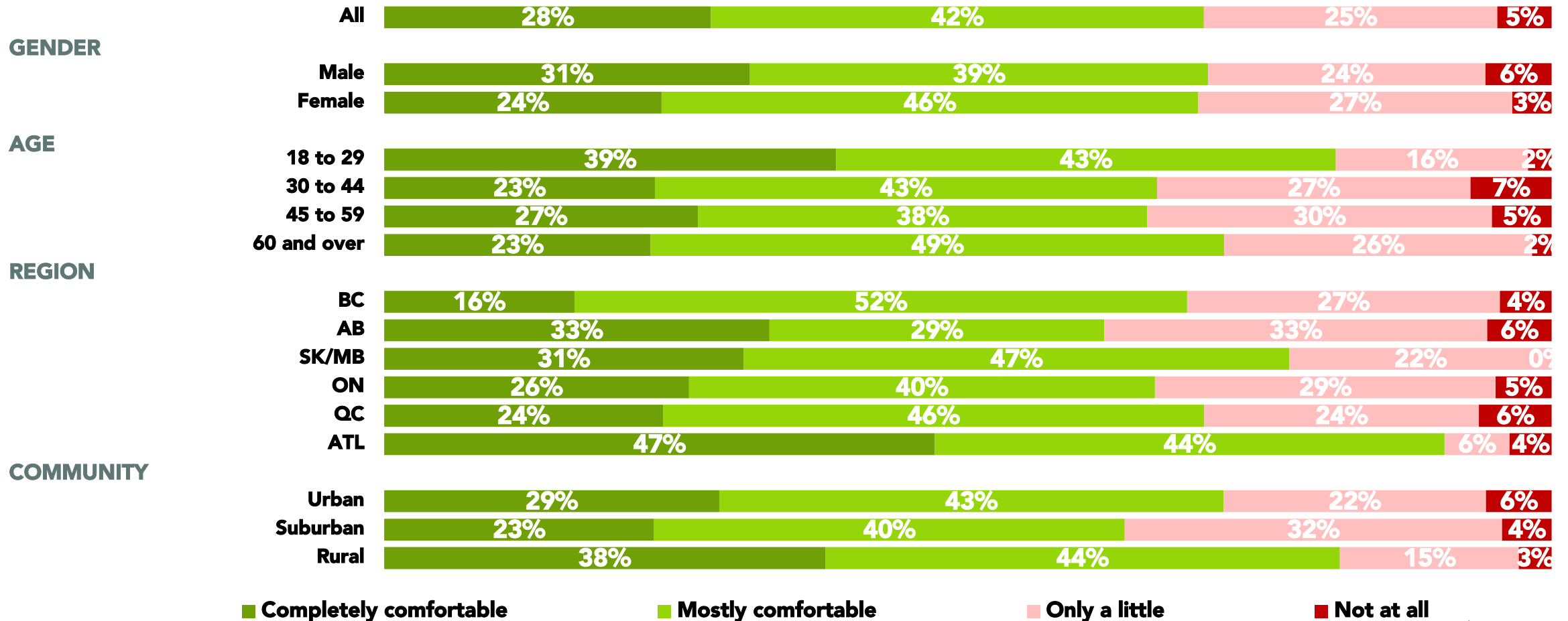
## THOSE WORKING FROM WORKPLACE



Thinking about your workplace and other aspects involved with going to work, how comfortable or not are you with the following?

# HOW COMFORTABLE ARE YOU WITH...

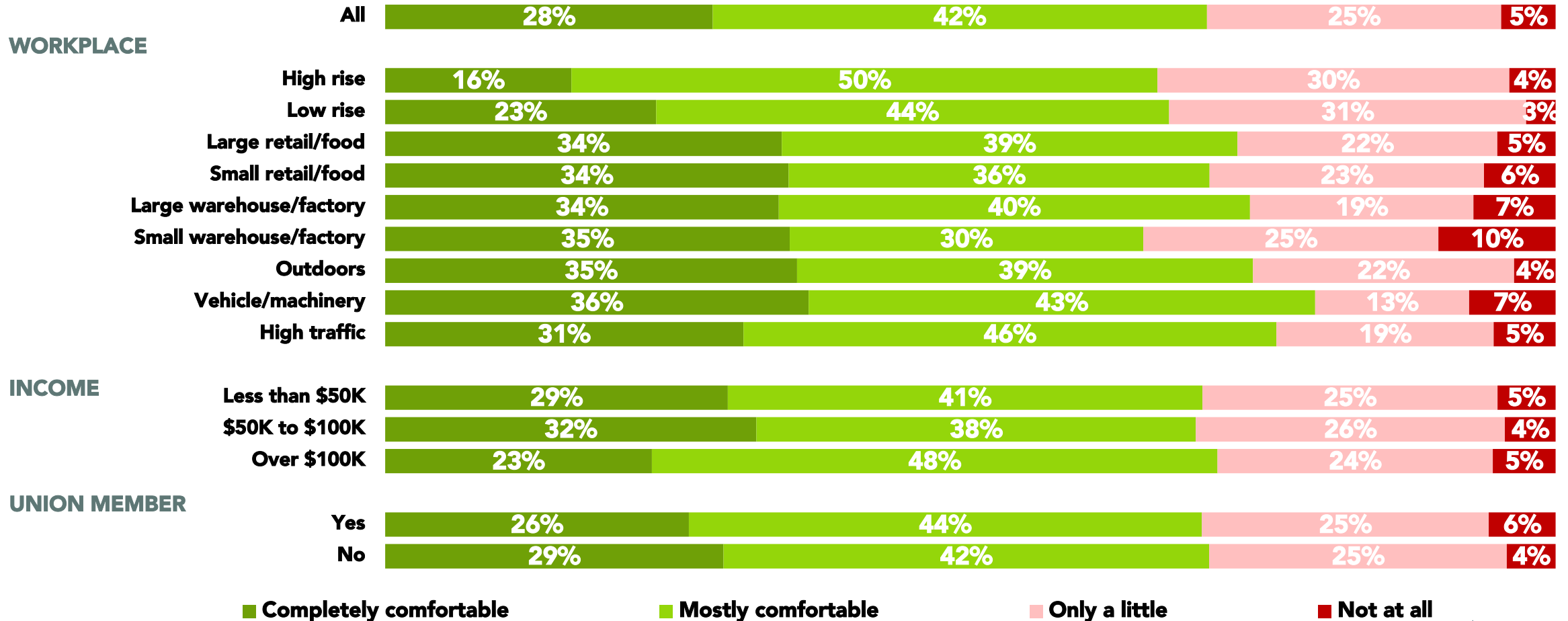
## BEING AROUND COWORKERS IN YOUR WORKPLACE



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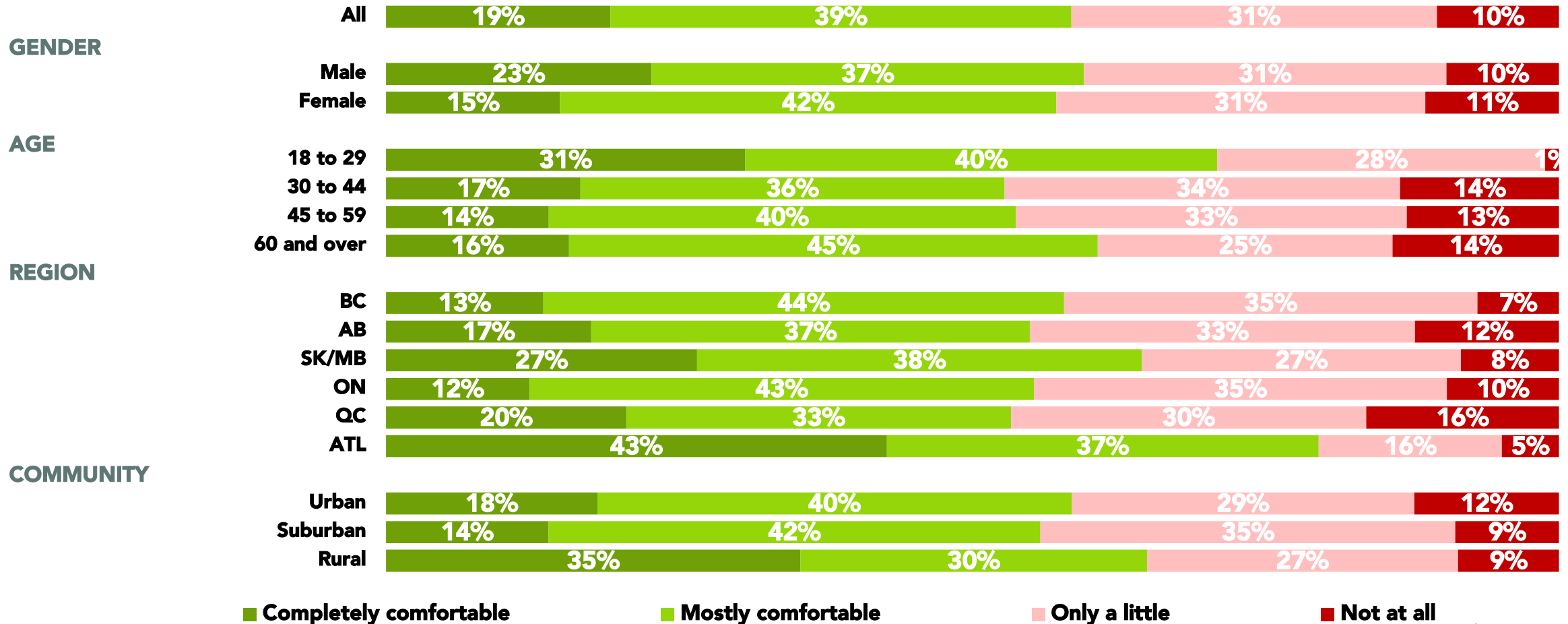
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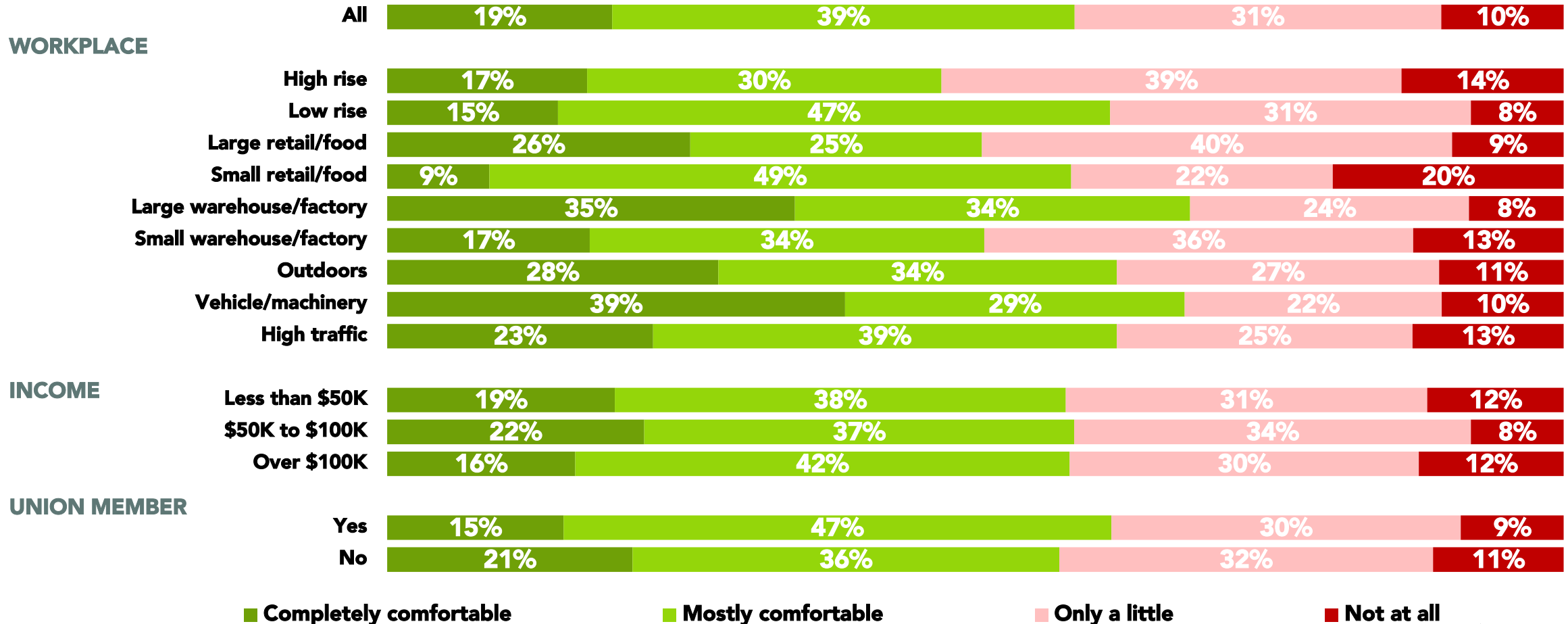
## BEING AROUND AND INTERACTING WITH CUSTOMERS OR CLIENTS



Thinking about your workplace and other aspects involved with going to work, how comfortable or not are you with the following?

# HOW COMFORTABLE ARE YOU WITH...

## BEING AROUND AND INTERACTING WITH CUSTOMERS OR CLIENTS

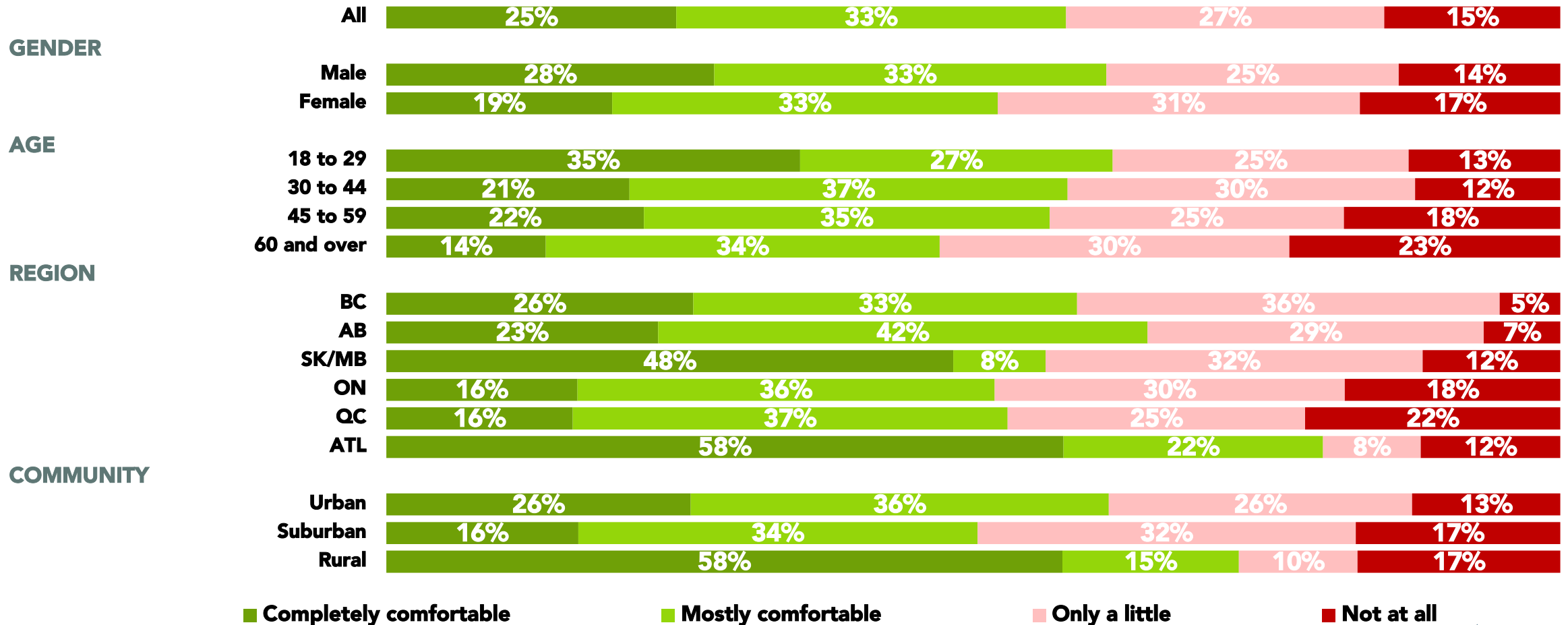


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# HOW COMFORTABLE ARE YOU WITH...

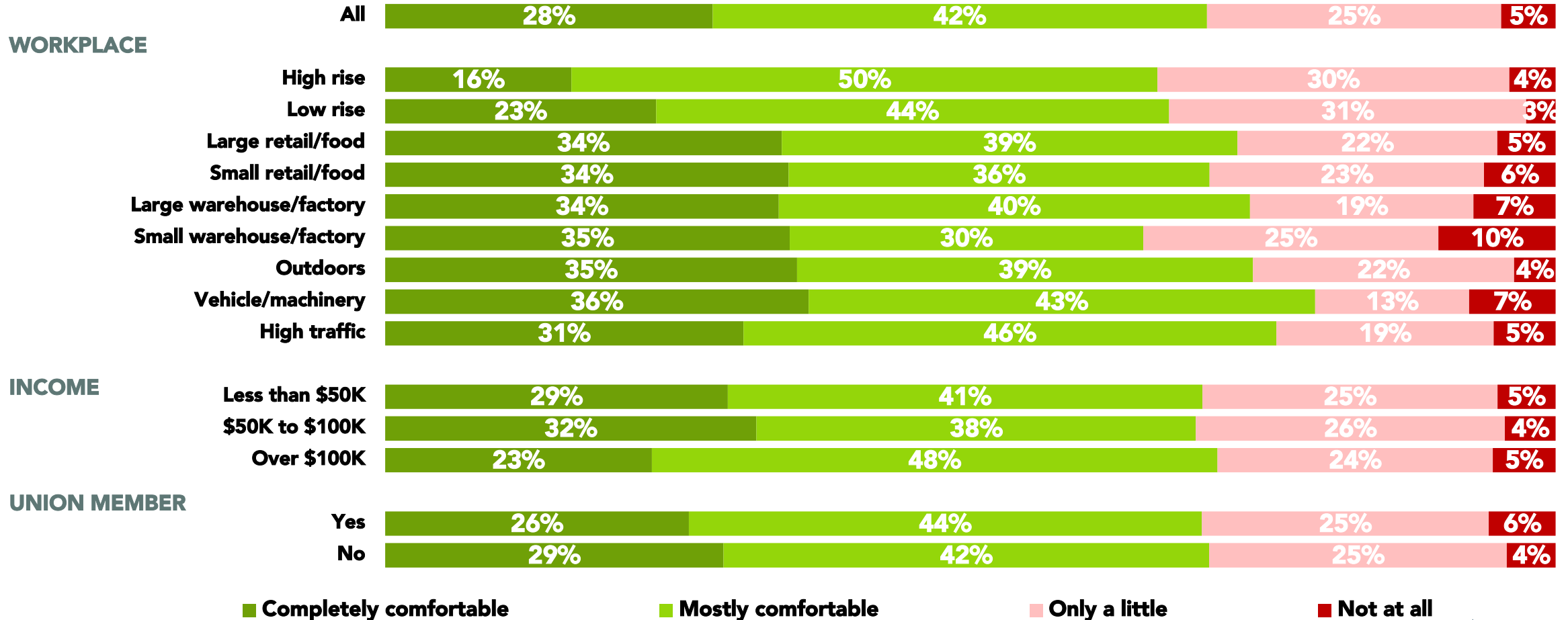
## HAVING TO COMMUTE TO THE WORKPLACE USING PUBLIC TRANSIT



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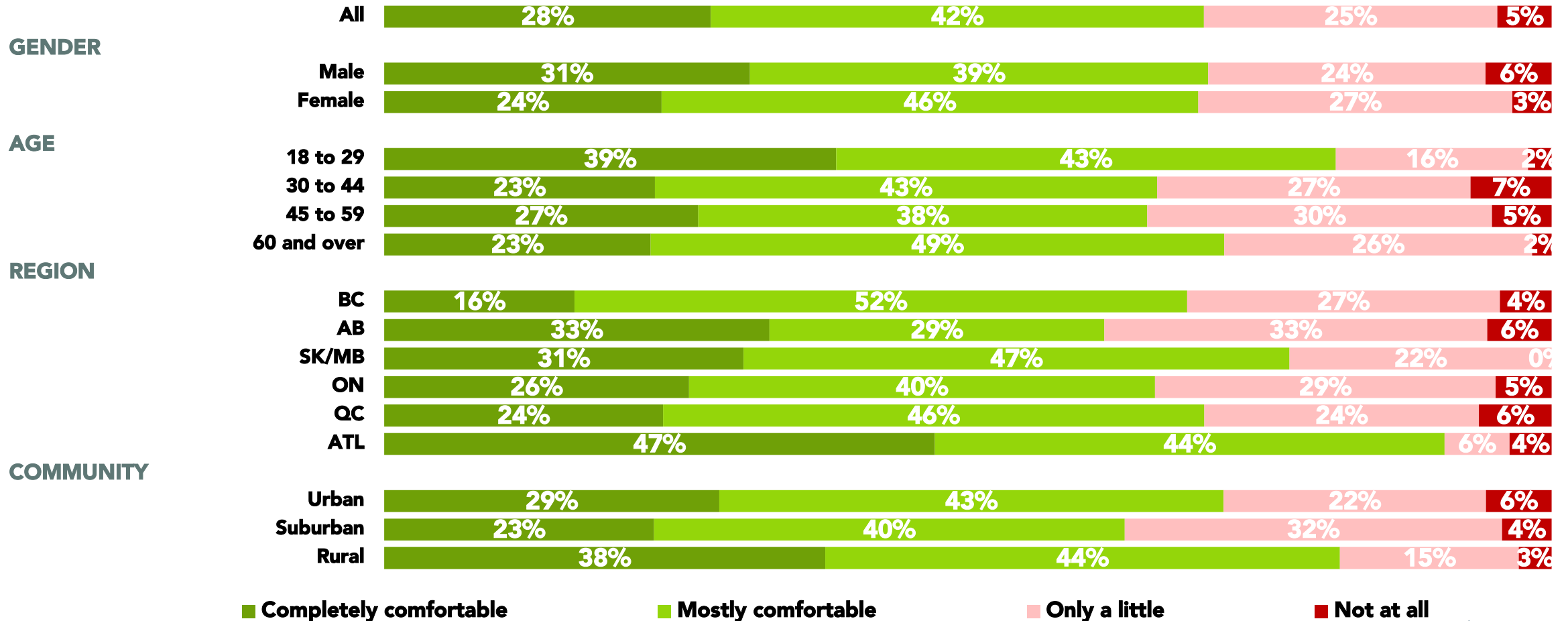
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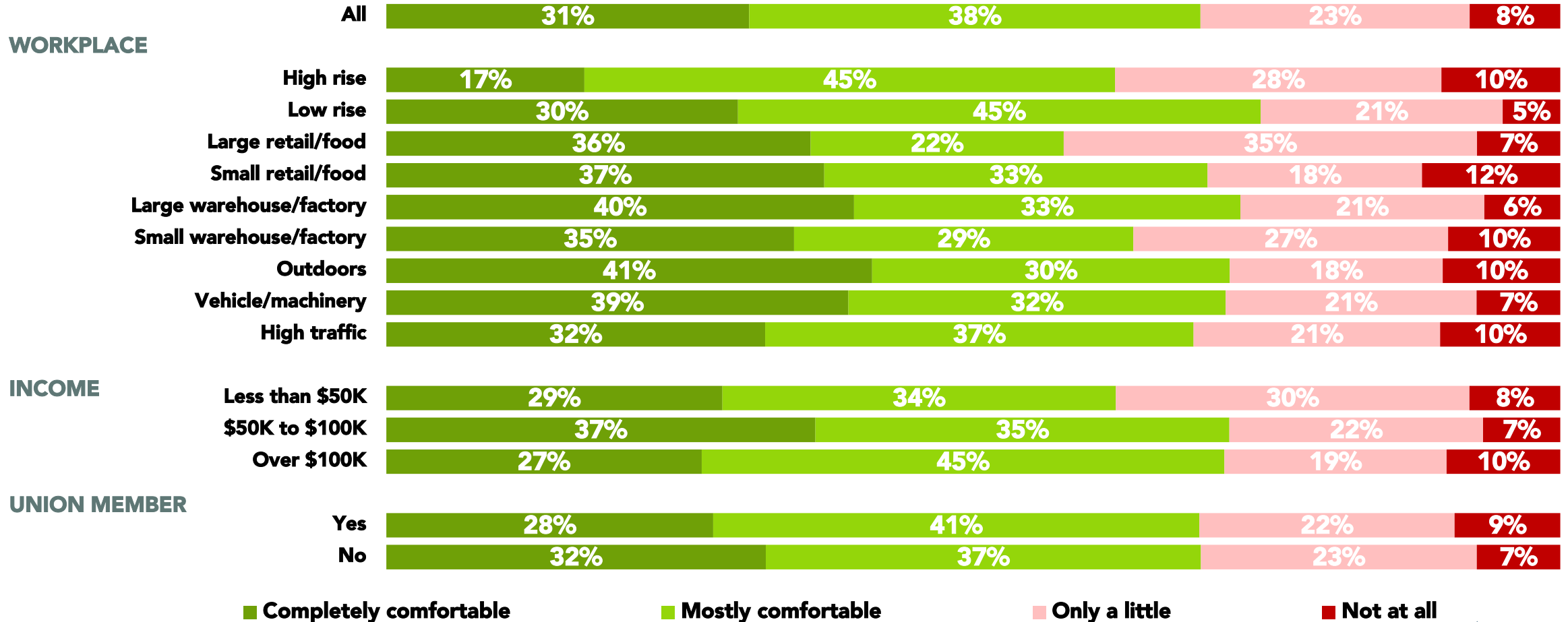
## THE PROCESS OF GETTING IN AND OUT OF THE WORKPLACE



Thinking about your workplace and other aspects involved with going to work, how comfortable or not are you with the following?

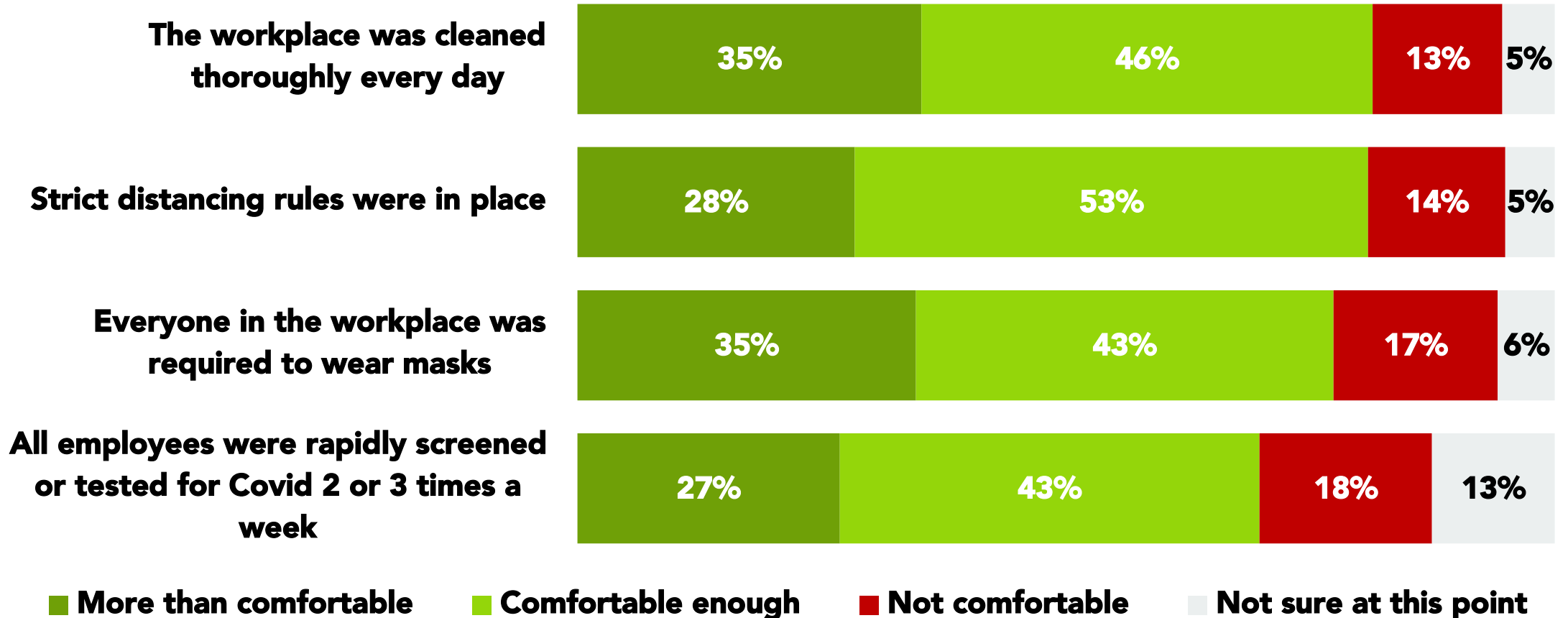
# HOW COMFORTABLE ARE YOU WITH...

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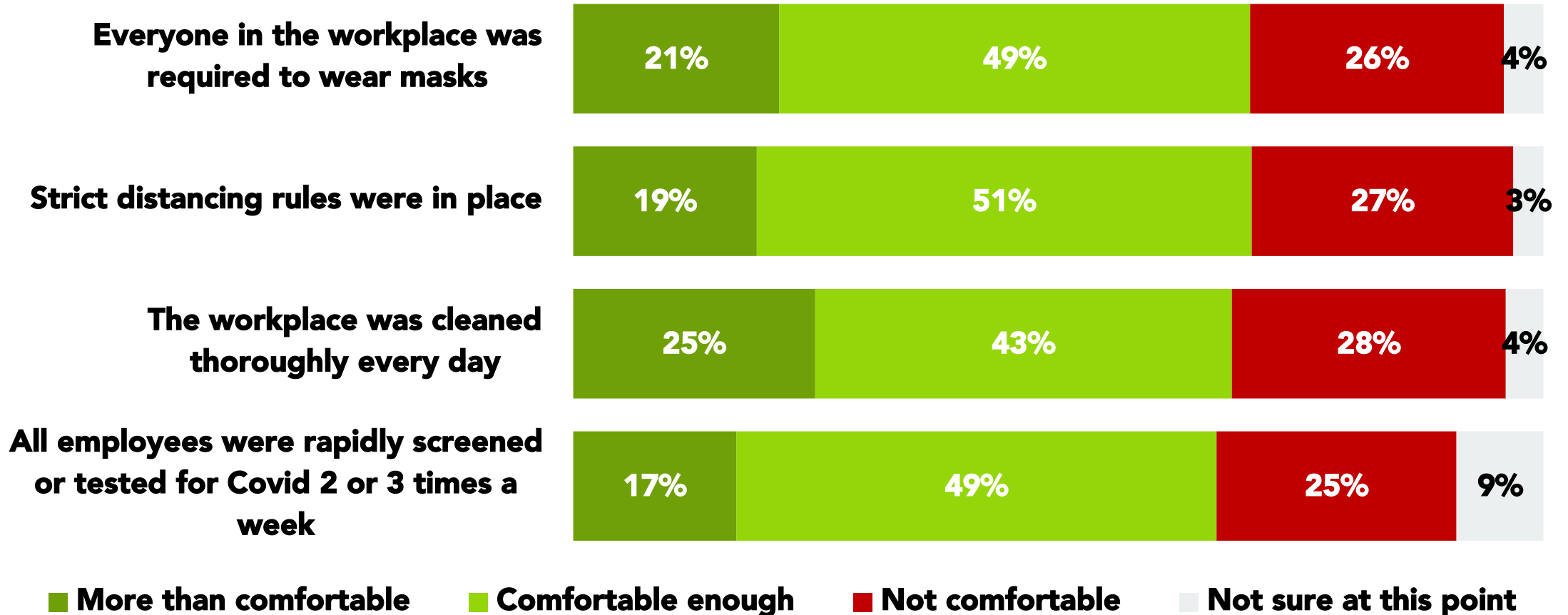
# IF YOUR WORKPLACE DID THE FOLLOWING...



If your workplace did the following, would it make you feel comfortable enough or not comfortable enough to go to the workplace all or most of the time

# IF YOUR WORKPLACE DID THE FOLLOWING...

## THOSE WHO MOVED TO WFH

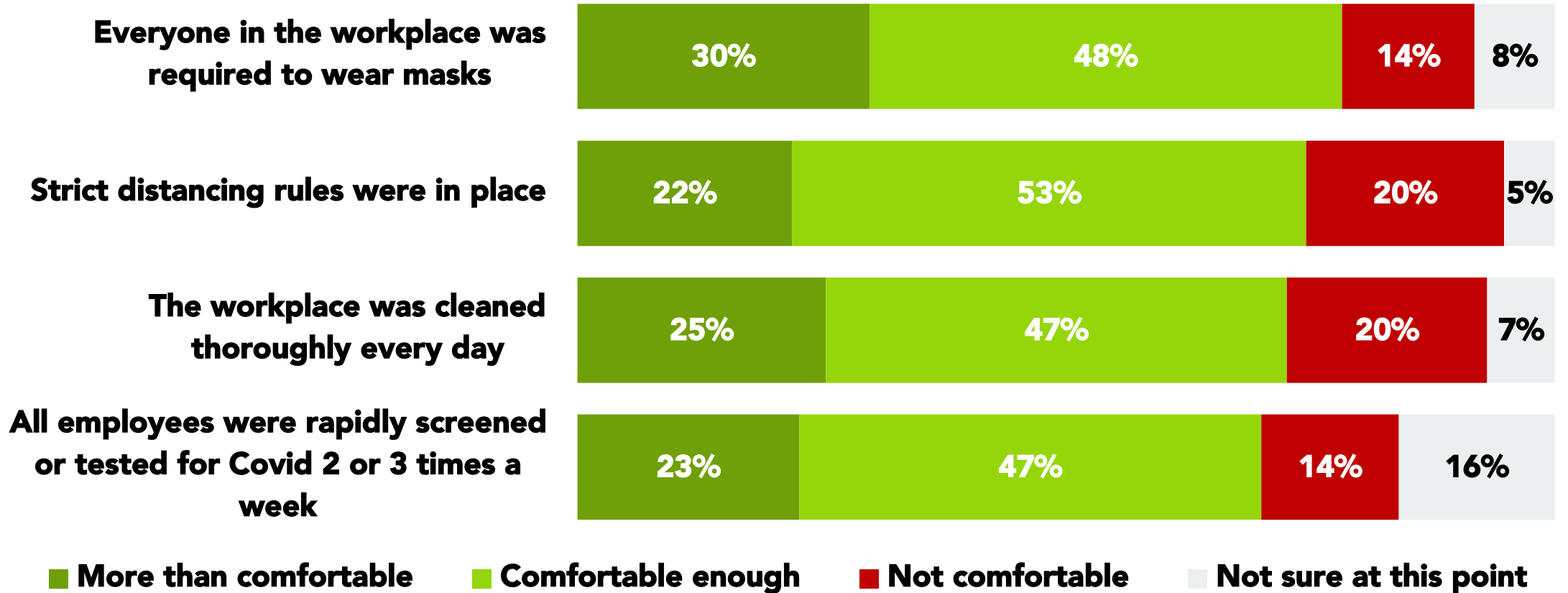


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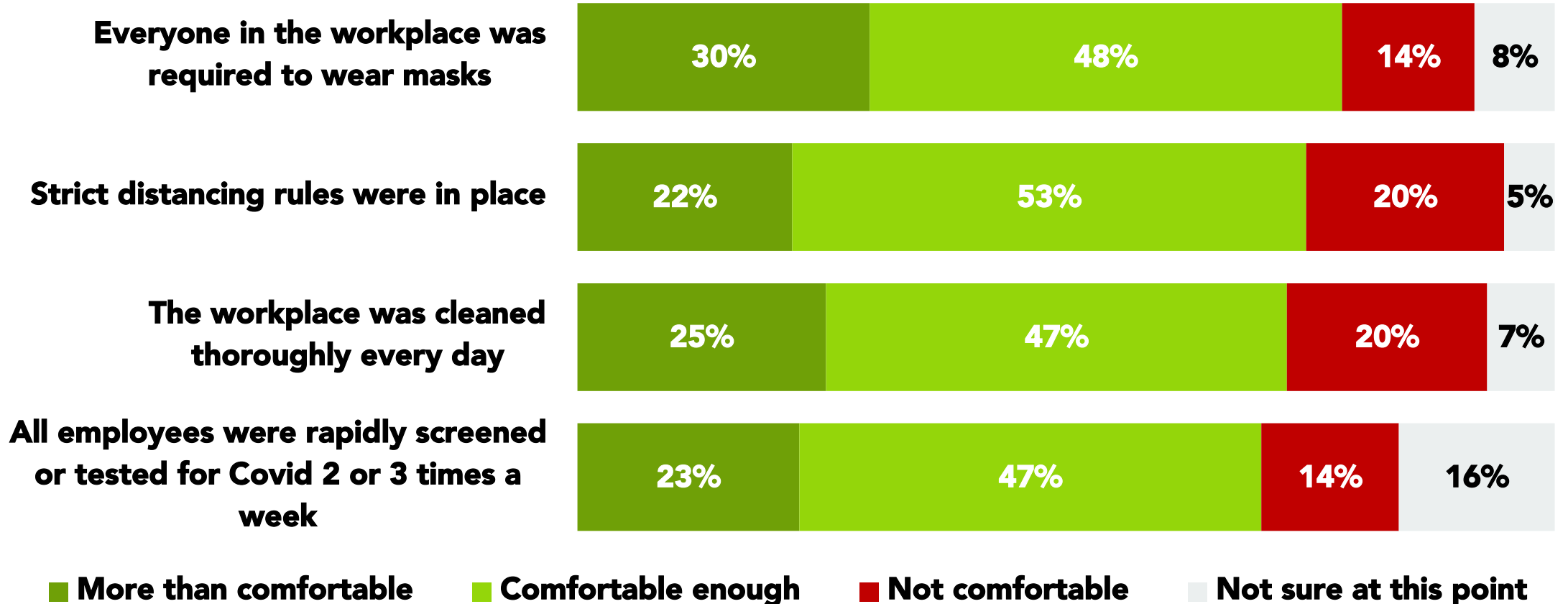
## THOSE WHO FEEL UNSAFE IN WORKPLACE



If your workplace did the following, would it make you feel comfortable enough or not comfortable enough to go to the workplace all or most of the time

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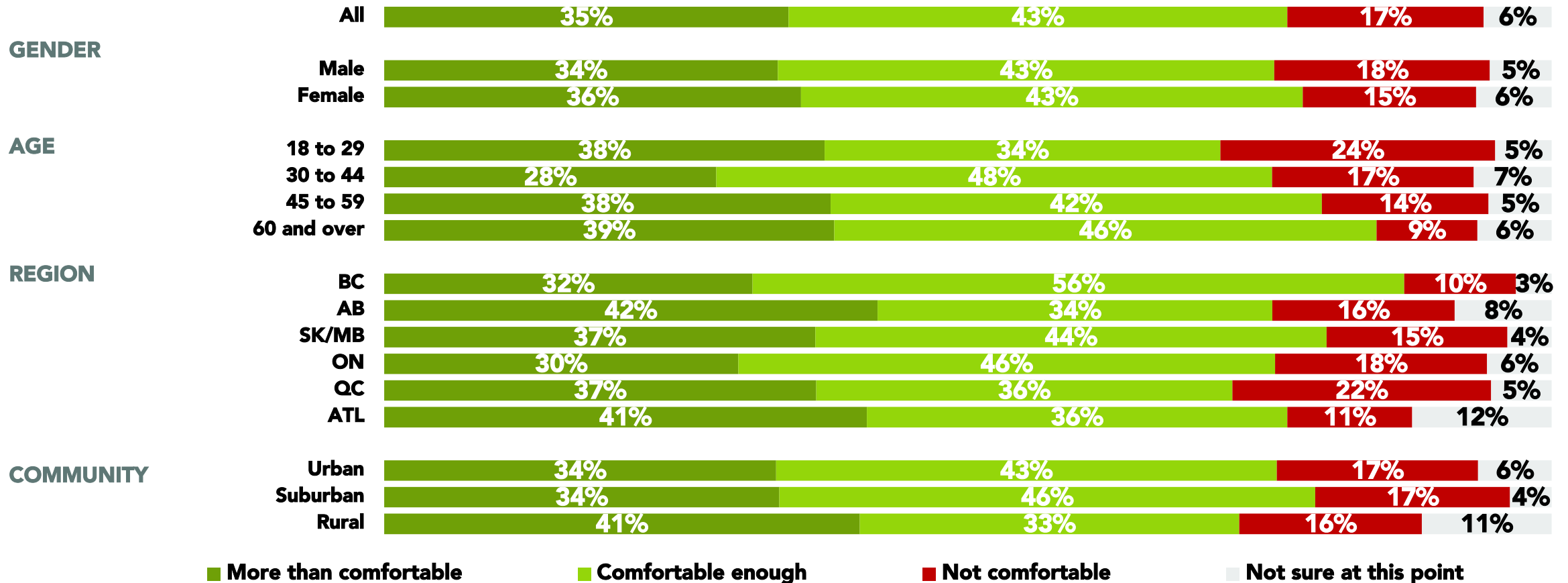
## THOSE WHO WORK IN HIGH RISE OFFICE BUILDING



If your workplace did the following, would it make you feel comfortable enough or not comfortable enough to go to the workplace all or most of the time

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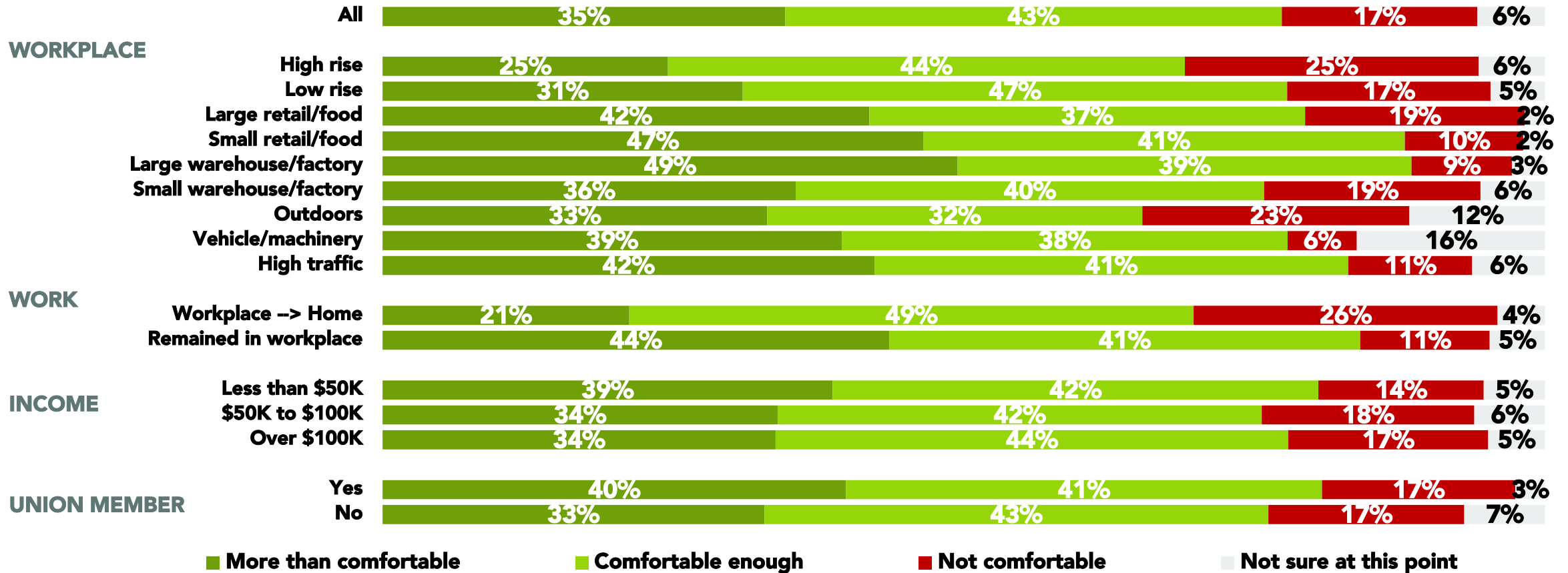
## EVERYONE IN THE WORKPLACE WAS REQUIRED TO WEAR MASKS



If your workplace did the following, would it make you feel comfortable enough or not comfortable enough to go to the workplace all or most of the time

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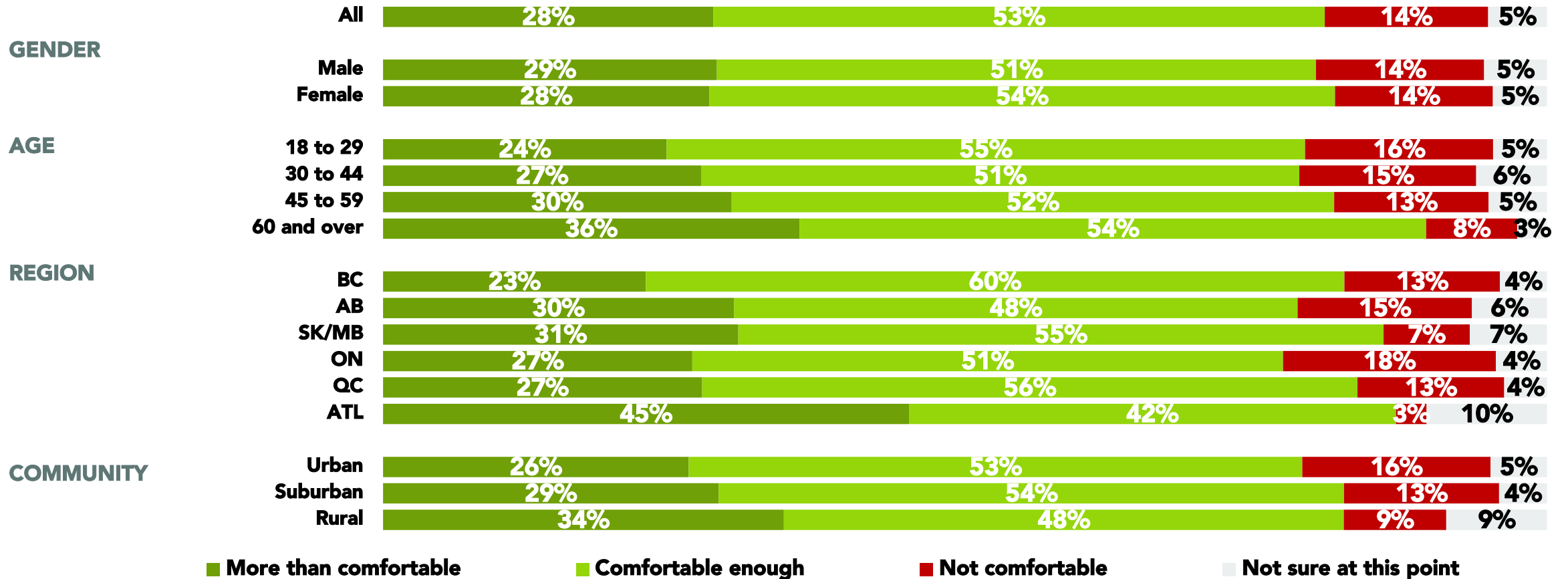
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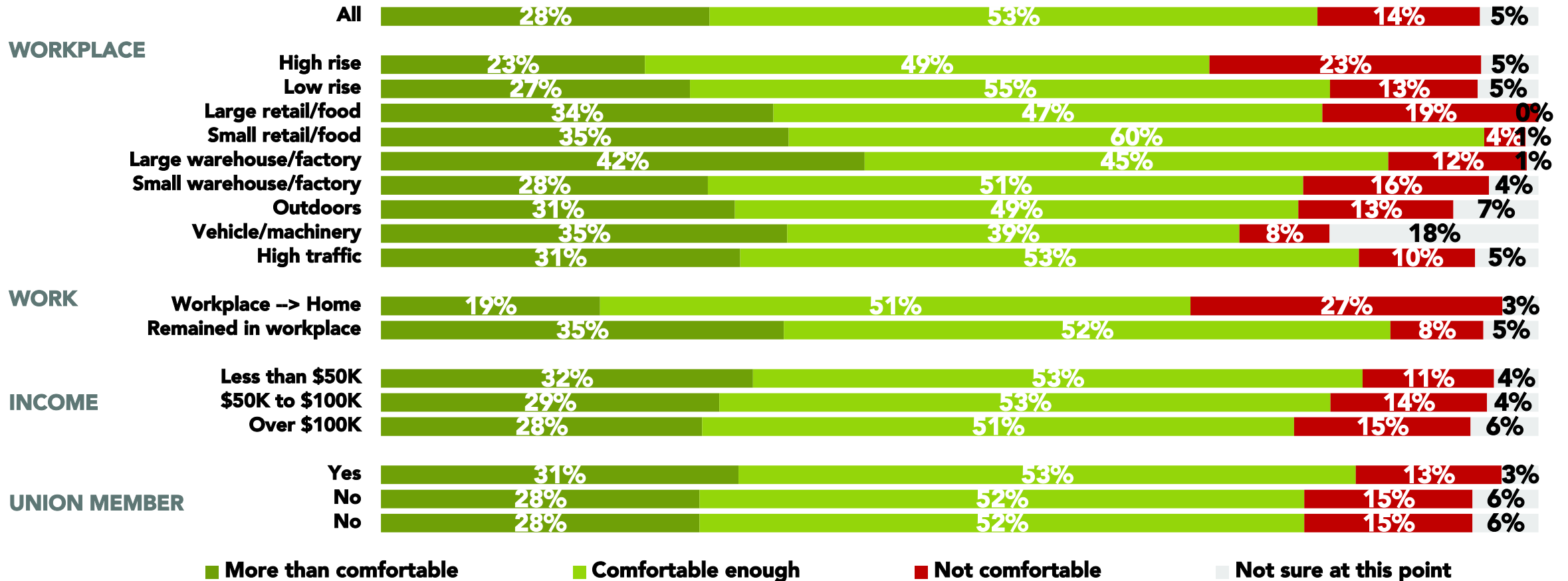
## STRICT DISTANCING RULES WERE IN PLACE



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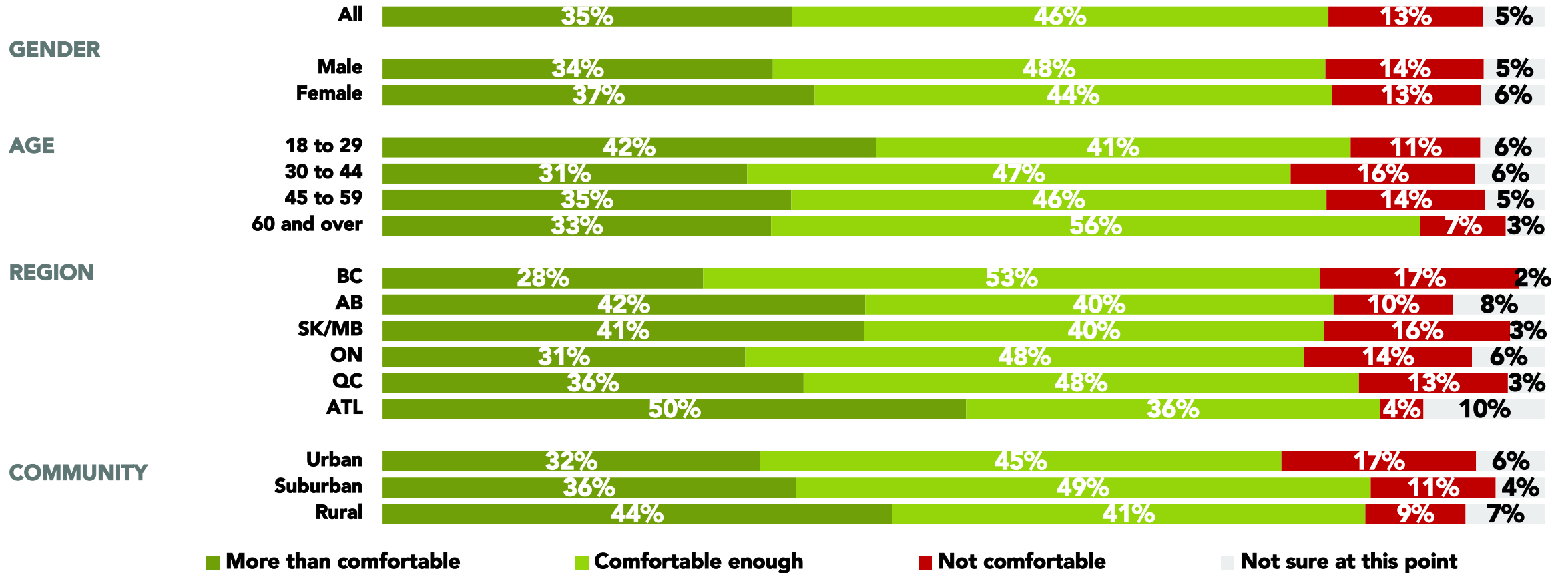


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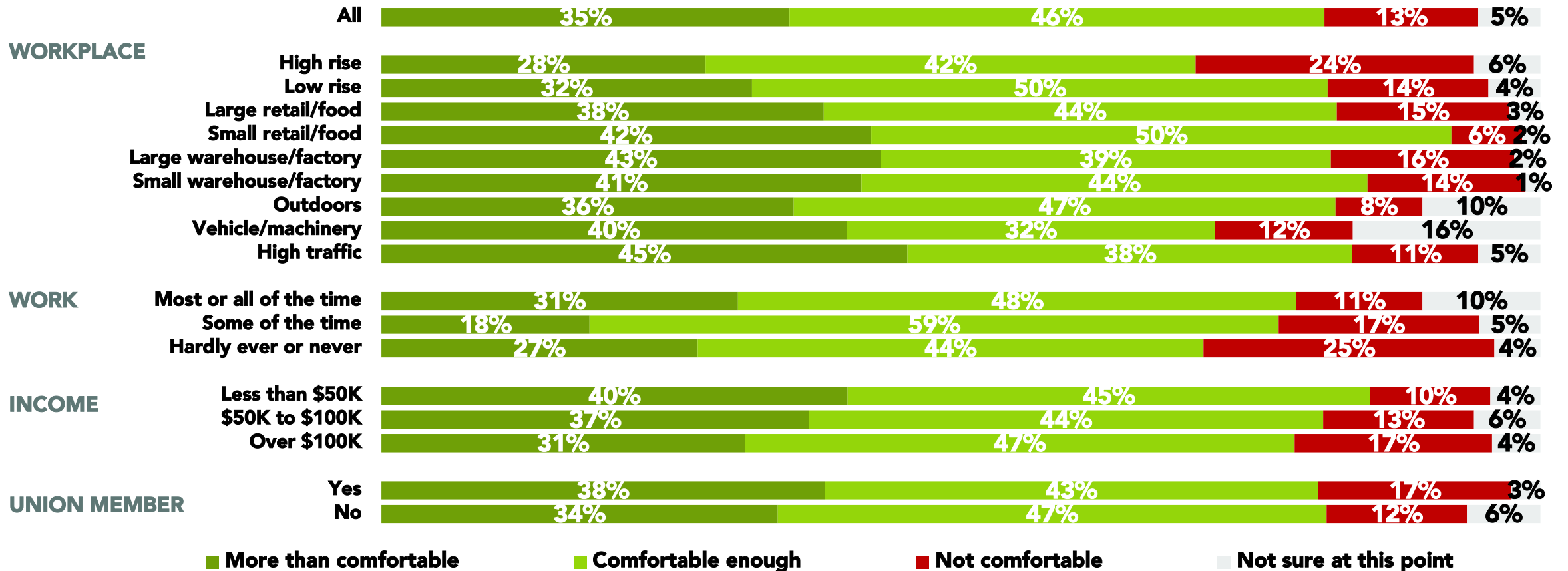
## THE WORKPLACE WAS CLEANED THOROUGHLY EVERY DAY



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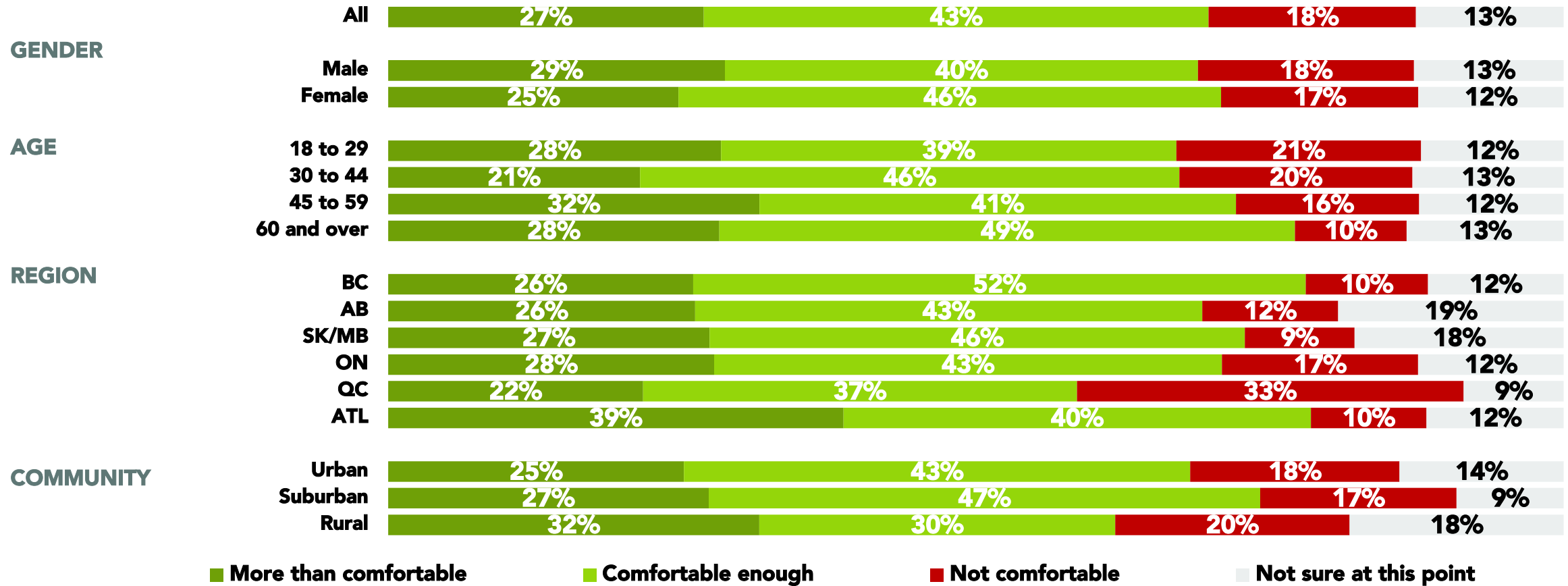
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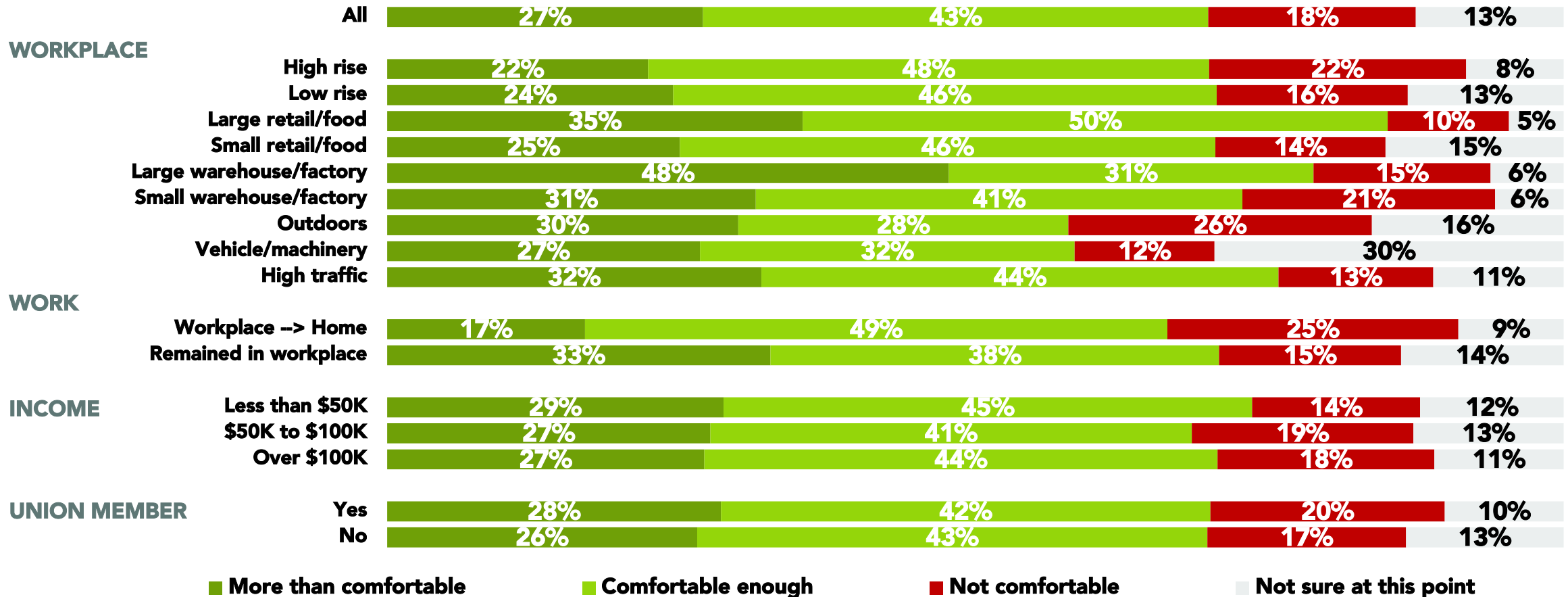
ALL EMPLOYEES WERE RAPIDLY SCREENED OR TESTED FOR COVID 2 OR 3 TIMES A WEEK



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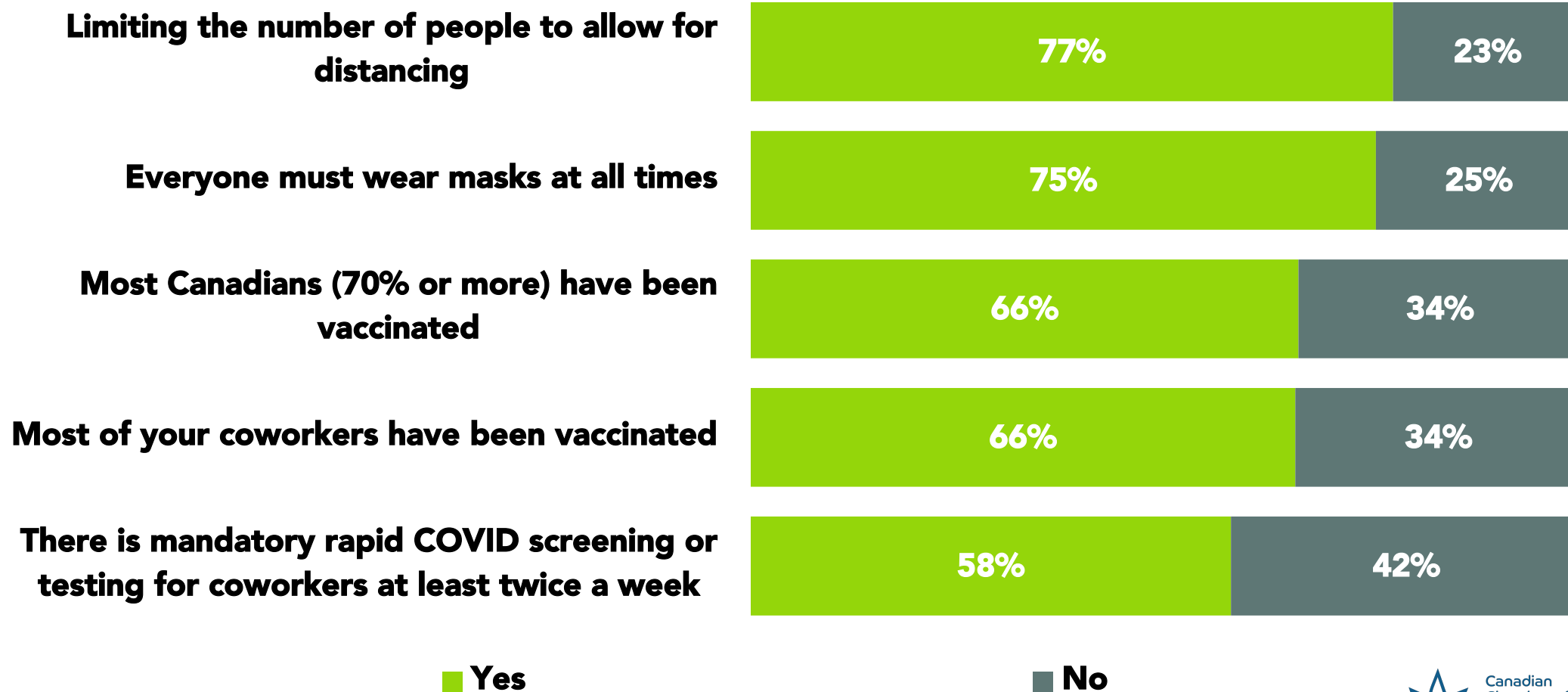
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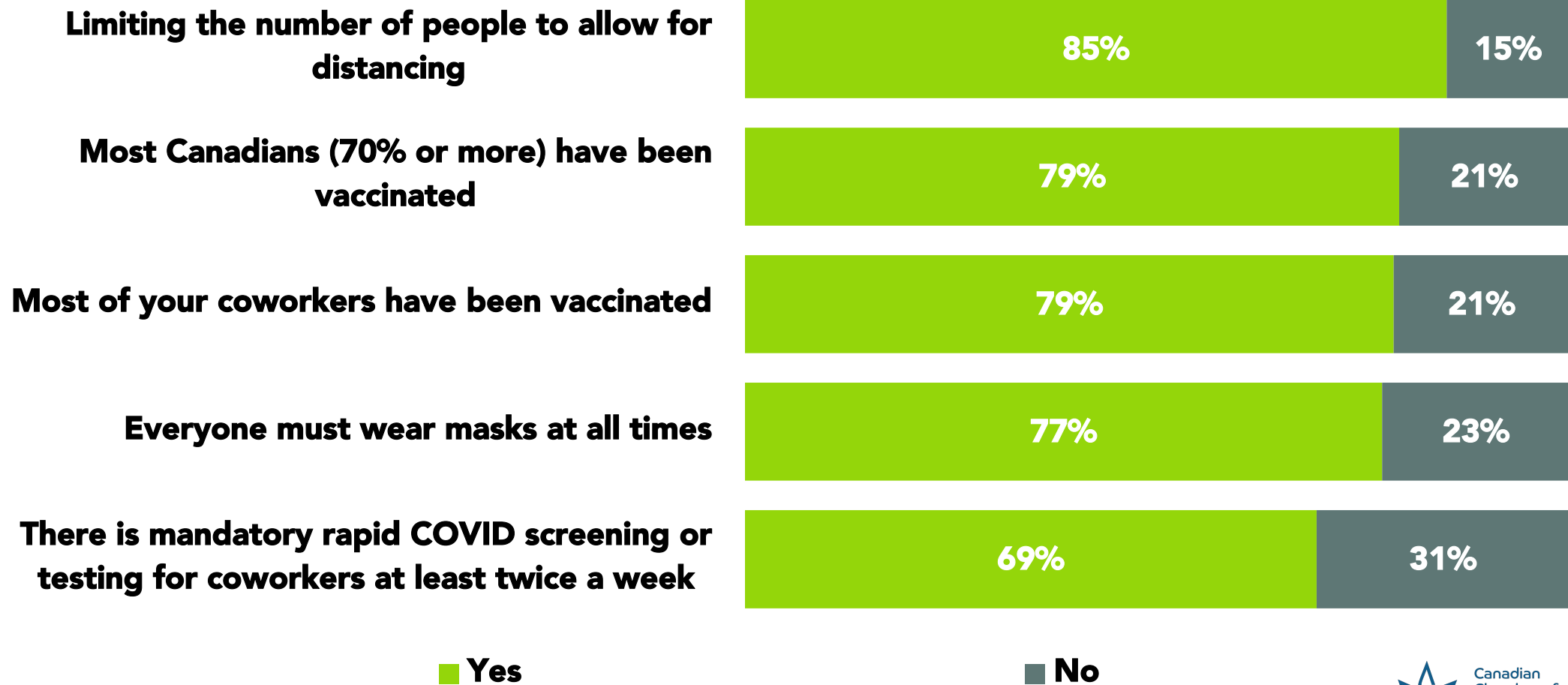
# RETURNING TO THE WORKPLACE



Before you will feel comfortable enough going back to your workplace most or some of the time, which of the following conditions have to be met?

# RETURNING TO THE WORKPLACE

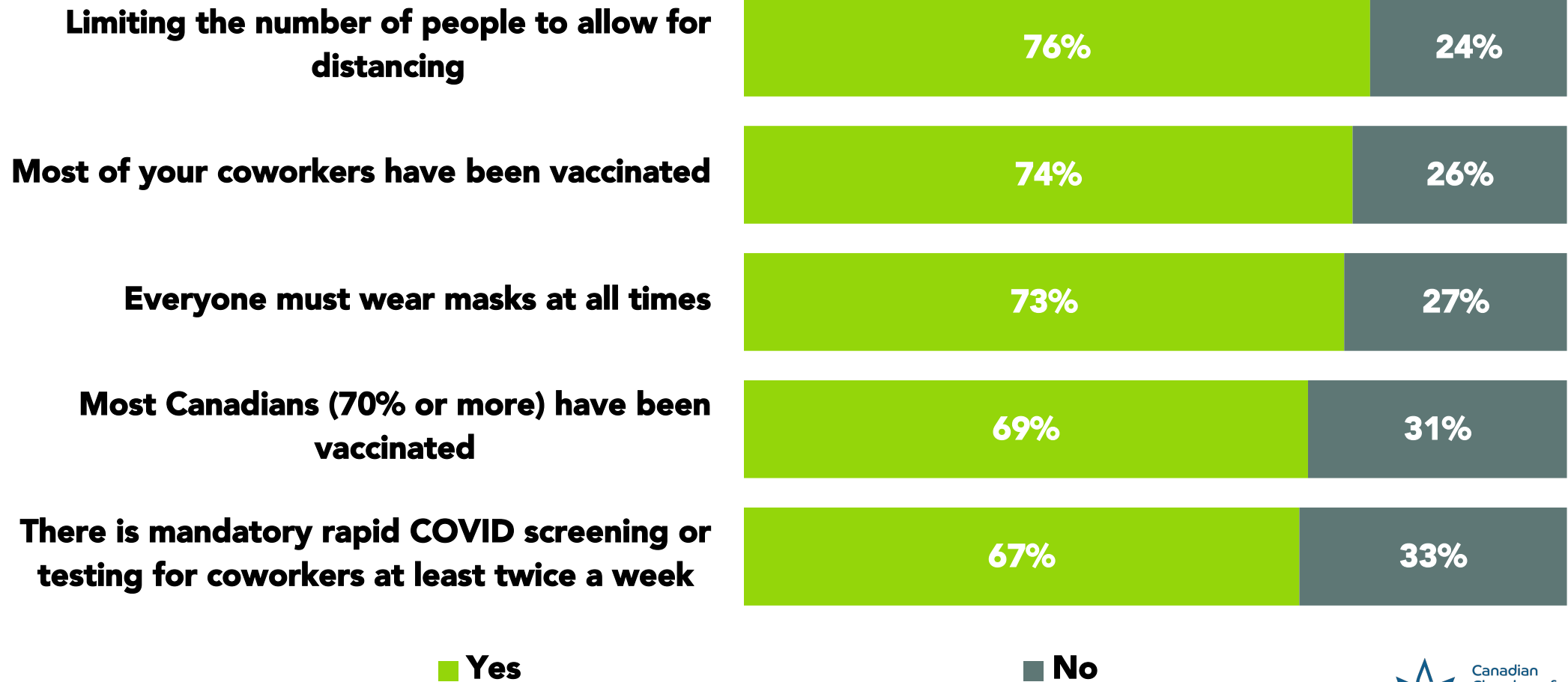
## THOSE WHO MOVED TO WFH



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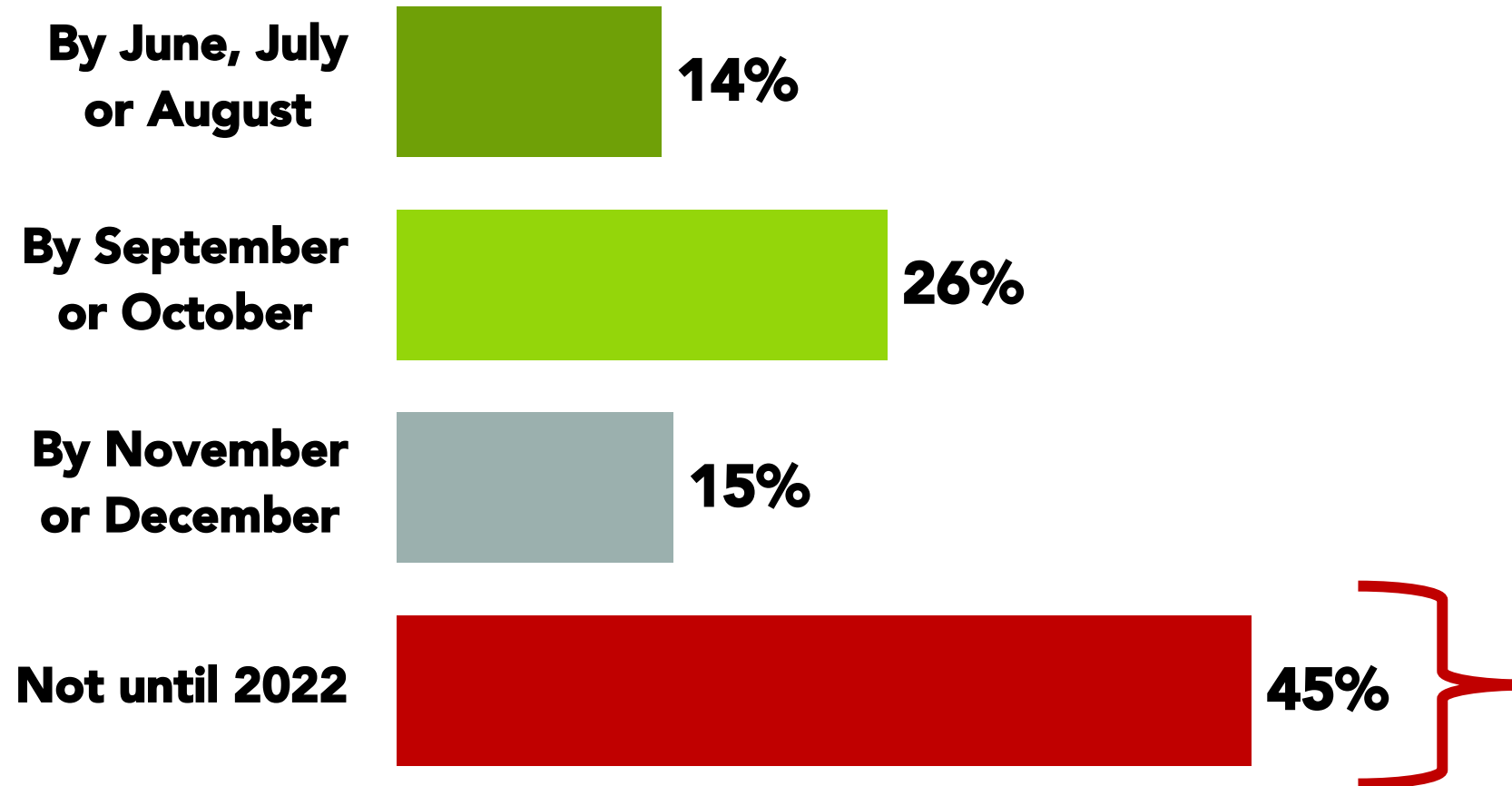
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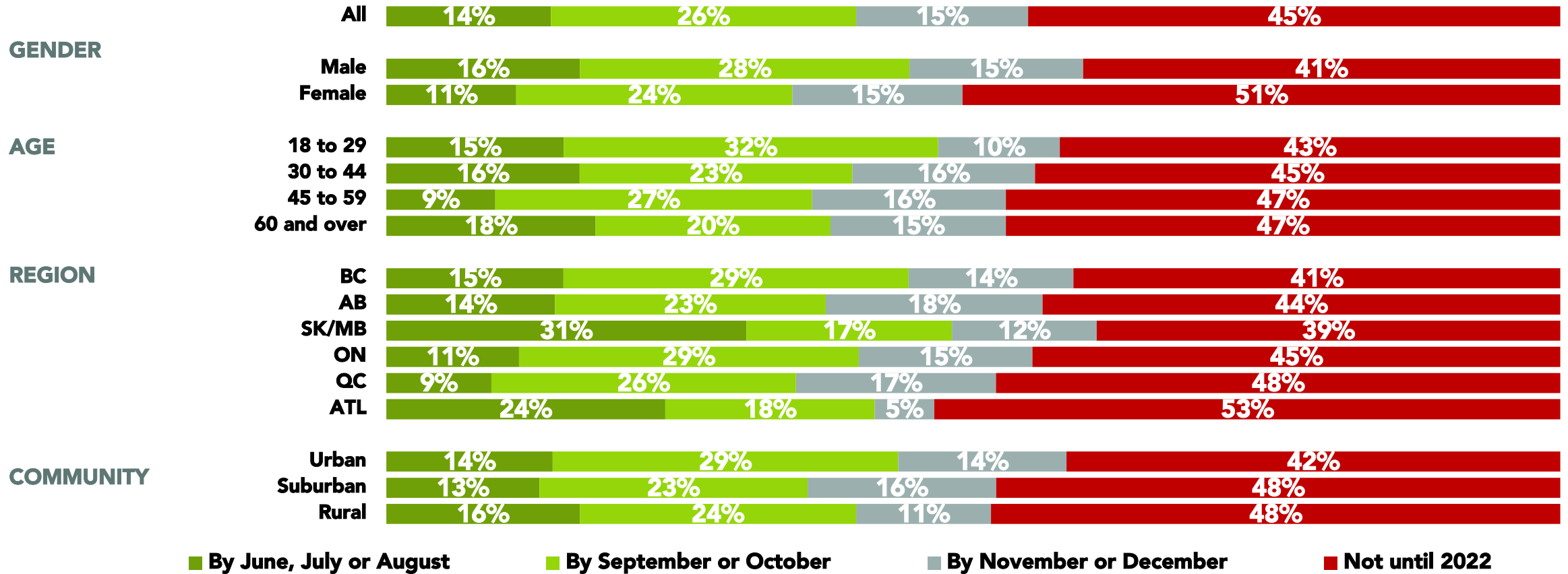
# WORKPLACE RETURNING TO NORMAL



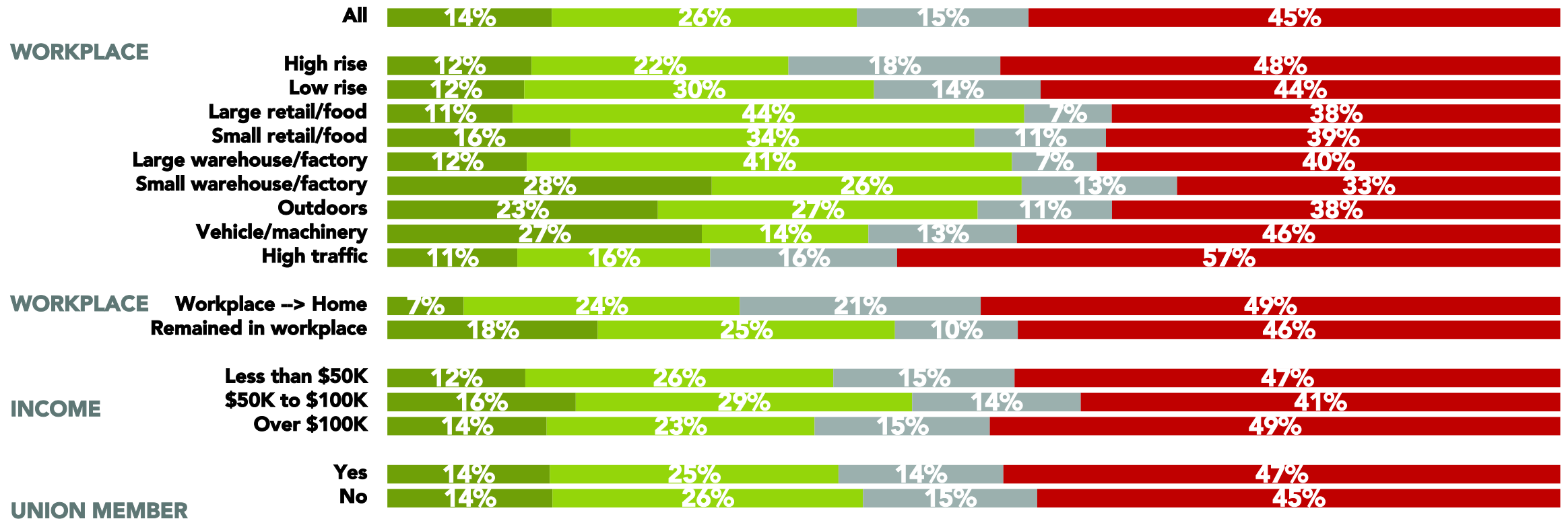
**JUST UNDER  
1 IN 2  
DO NOT THINK  
THEIR  
WORKPLACE  
WILL RETURN TO  
NORMAL UNTIL  
NEXT YEAR**



# WORKPLACE RETURNING TO NORMAL



# WORKPLACE RETURNING TO NORMAL



■ By June, July or August

■ By September or October

■ By November or December

■ Not until 2022